

Southern Manatee Fire Rescue Performance Measures

Goals and Objectives

1. **Goal:** Reduce total response time for Fire/Medical/All Hazard events.
 - a. **Objective:** Personnel should maintain a turnout time less than 60 seconds for medical and less than 80 seconds for calls requiring gear to be donned. A quarterly report will be supplied to the Battalion Chiefs. **Status: In-Progress**
 - b. **Objective:** Response zone should be covered by an available apparatus for a majority of the time. It is understandable that zones can not be covered for minimal periodic durations due to emergency calls in said zone. The District and Emergency Communications Center will work together to fill zone vacancies for extended time periods from other agencies. **Status: Achieved/On-going**
 - c. **Objective:** Personnel arriving on scene will advise when the hazard has been mitigated or patient care has been initiated. "Situation Under Control" for non-working fire events, "Water on the Fire" for working fire events, and "At Patient" will be the terminology used when communicating the situation to the dispatch center. **Status: Achieved**

2. **Goal:** Ensure training standards meet or exceed ISO/State of Florida requirements for Fire/Medical/All Hazard events.
 - a. **Objective:** A training plan will be sent out at the beginning of each calendar year. Updates will be sent out quarterly. **Status: Achieved**
 - b. **Objective:** Minimum annual training hour benchmarks are as follows: Company Training 192 hours, Driver Training 12 hours, Officer Training 12 hours, Hazmat Training 6 hours, Hazmat Technician Training 28 hours, Emergency Medical Technician 30 hours, and Paramedic 30 hours. **Status: Achieved**
 - c. **Objective:** Create/ensure a fire training officer is dedicated to hands on training. **Status: Achieved**
 - d. **Objective:** Follow established certification/promotional requirements for rank and specialty certifications. These include but are not limited to firefighter/officer ranks, Officer In Charge, Paramedic In Charge, Hazmat Technician, and Apparatus Driver. The above should follow any Collective Bargaining Agreement. **Status: Achieved**

3. **Goal:** Maintain, test, clean and replace all equipment needed for emergency response.
 - a. **Objective:** Ensure that there is an electronic platform utilized for reporting equipment status and that it is updated daily. **Status: Achieved**

- b. **Objective:** All PPE, vehicles, and equipment will be tested based on industry standards or recommendations by the manufacturer. **Status: Achieved/On-going**
4. **Goal:** Implement a review processes or programs for human resource categories.
- a. **Objective:** Ensure established Safety Committee meets quarterly to review accidents, injuries, or incidents. **Status: Achieved/On-going**
 - b. **Objective:** Revise standard operational guidelines as need or minimally every other year. **Status: Achieved/On-going**
 - c. **Objective:** Ensure personnel have access to an Employee Assistance Program. **Status: Achieved**
 - d. **Objective:** Conduct Post Incident Analysis for all major incidents and produce an After-Action Report detailing takeaways from the event. **Status: Achieved/On-going**
 - e. **Objective:** Hold a monthly meeting between Operations and Administrative staff discussing pertinent topics relating to human resources, response, training, or working conditions. **Status: Achieved/On-going**
5. **Goal:** Reduce the risk to the community.
- a. **Objective:** Conduct a risk assessment, including hazard identification, vulnerability assessment, consequence identification, and risk analysis. **Status: In-Progress**
 - b. **Objective:** Conduct medical training to the community including but not limited to CPR, first aid, and AED usage. **Status: Achieved/On-going**
 - c. **Objective:** Create safety bulletins for the community to identify hazards and how to prevent them. This includes but not limited to water/pool safety, smoke detector battery change and how to obtain them, unattended cooking, and dangers of lighters/matches/candles. **Status: Achieved/On-going**
 - d. **Objective:** Hold a community event annually highlighting department resources and education to the community. Involve community stakeholders in the event. **Status: In-Progress**