



ANNUAL REPORT 2018



SOUTHERN MANATEE FIRE & RESCUE DISTRICT

2018 ANNUAL REPORT

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Mission Statement

Protecting lives and property by providing a superior level of service through prevention and emergency response to the public.

Vision Statement

We will be recognized as leaders in our profession by setting the standards of excellence while providing World Class Public Safety Services through integrity, innovation and professionalism.

Slogan

“PRIDE THROUGH PERFORMANCE”

Values

As members of the Southern Manatee Fire Rescue District we take pride in our commitment to professional service by maintaining our skills, knowledge and abilities. All members of the Southern Manatee Fire Rescue District are committed to conducting ourselves in an ethical manner, conforming to a moral standard of right versus wrong by treating each other and the citizens we serve humanely, professionally and honestly. We ascribe to the following Values.

Accountability and Fiscal Responsibility – Members of the Southern Manatee Fire Rescue District are accountable to each other and the community we serve. We accept responsibility for our decisions and actions. Accountability applies not only to the professional manner in which the District meets its primary goals but also to the efficiency, effectiveness and fiscal responsibility which guides all of our actions.

Integrity and Trust – Members of the Southern Manatee Fire Rescue District are honest and fair in our dealings with our citizens and each other. We are honorable to our profession, and we inspire each other to maintain trustworthiness, openness and sincerity.

Honor and Respect – We are “fire department” family. We are committed and accountable to each other because our lives depend on it. We value the role each member plays in our organization. We respect those that came before us, and will strive to make the organization better for those who follow. We will place a special and high regard on the premise of treating others as we would like to be treated.

Teamwork and Discipline – We seek out and value the input and opinions of our members at all levels of the organization. Teamwork is the building block that drives the Fire District’s labor/management process. We work as a team to cooperate locally, regionally and nationally to improve service to our citizens and maintain a safe and effective work environment. We value a professional attitude with high moral work ethic that can enhance our team.

Service Excellence and Competency – We do all we can to ensure the best possible service to our internal and external customers/communities through smart, well trained, humble, dedicated, competent, hard-working, safe members. We are active participants in the communities where we live and work.

Innovation and Flexibility – We recognize the value of change in responding to and meeting the ever-evolving needs of our customers and members. We are committed to seeking out effective methods and progressive thinking toward change. We recognize the value of ongoing education and training. We adapt to the ever-changing needs of our community, the organization, and the environment.

Professionalism and Dedication – Providing service with a high standard of ethics, behavior and competence.

Compassion – Providing service with empathy and sympathy for the suffering of others.

Readiness and Motivated – We value preparedness, training and education, safety and wellness, dedication and an understanding that lives are more valuable than property.

Family – We will support coworkers, their families and our community.

SOUTHERN MANATEE FIRE & RESCUE DISTRICT

Administrative Division

OVERVIEW

The Southern Manatee Fire & Rescue District was formed June 1, 1990 with the merger of the Oneco-Tallevast Fire Control District and the Samoset Fire Control District. The combination department provides fire protection to a population of approximately 55,000 permanent residents and grows to 60,000 with winter residents in a 34 square mile area. Geographically, the District includes the areas south of the City of Bradenton, east of First Street, west of the Braden River and north of University Parkway, the Sarasota County line. Major transportation routes within and adjacent to the District include U.S. 41, U.S. 301, State Road 70, University Pkwy and I-75.

In addition, the District is served by two railroad lines, Seminole Gulf Railroad and Seaboard Coast Line. The southwestern portion of the District borders on the Sarasota-Bradenton International Airport. The Southern Manatee Fire & Rescue District protects the largest industrial area in Manatee County. The total value, as of 2018, of commercial and residential properties protected is \$4,789,813,514.

The Southern Manatee Fire & Rescue District operates five (5) fire stations that are staffed 24 hours a day, a training facility, and an administrative office that also houses our Fire Prevention Division. The District employs 96 full time employees and 5 volunteer Firefighter/Paramedic's.

- Administration 2451 Trailmate Drive
- Station 1 6100 15th Street East
- Station 2 1911 30th Avenue East
- Station 3 7611 Prospect Road
- Station 4 5228 45th Street East
- Station 5 7301 Honore Avenue
- Training Facility 7611 Prospect Road
- Building Maintenance Facility 1911 30th Avenue East

In addition, we have an extensive mutual and automatic aid response system with all neighboring fire departments and agencies, including all Manatee County Fire Districts, Manatee County EMS, City of Bradenton Fire Department, and Sarasota County Fire Department.

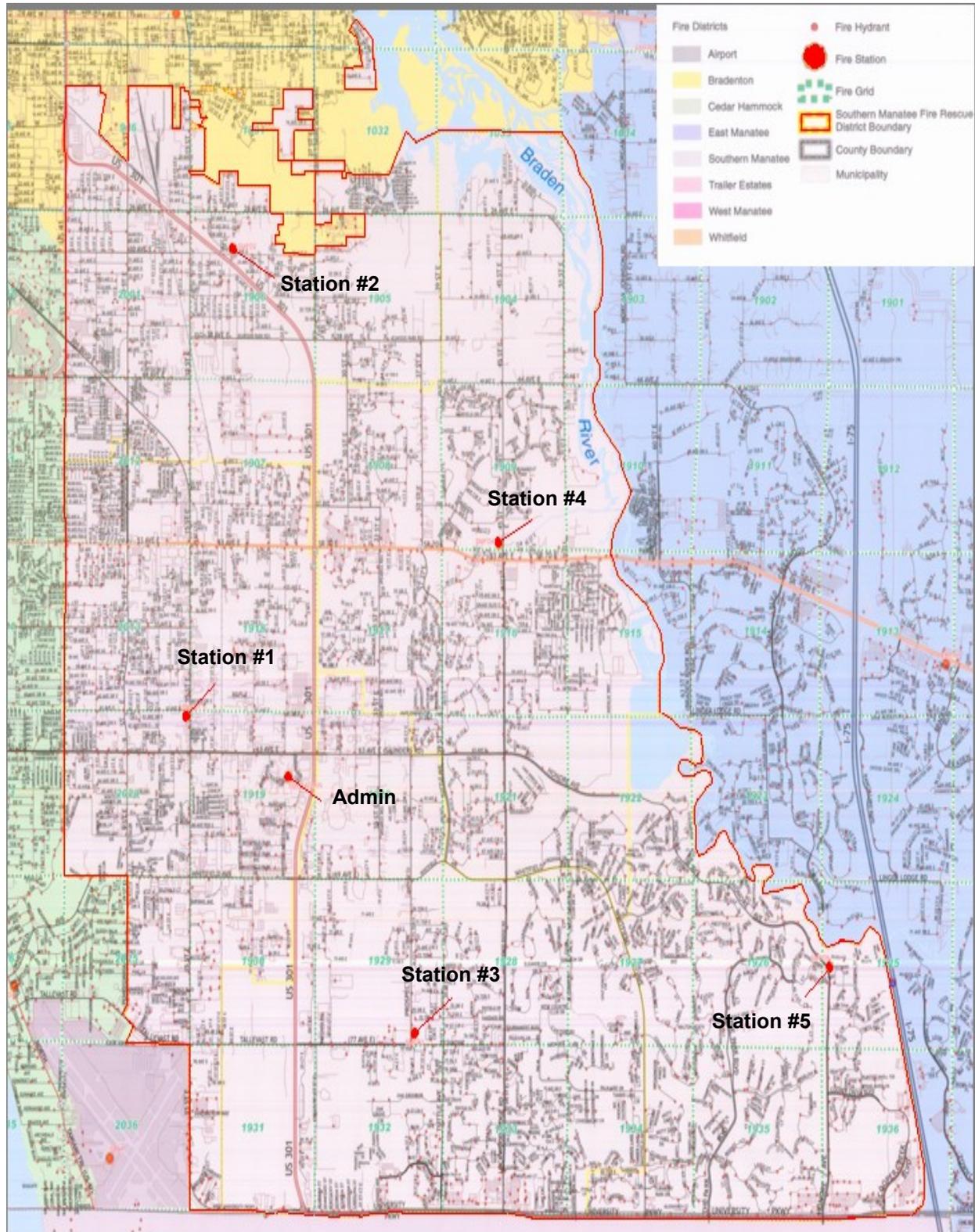
Southern Manatee Fire & Rescue District holds a Class **3** rating from the Insurance Services Office (ISO). We missed a Class 2 by only a few points. We have made changes to our responses which will get us to a Class 2 on our next review. The lower the rating the greater the possibility that property owners could see a reduction in their insurance premiums.

Daily activities include interaction with the following agencies:

- Manatee County Department of Public Safety
- Manatee County Sheriff's Office
- Manatee County Government
- Manatee County Building/Planning Department
- School Board of Manatee County
- Florida State Highway Patrol



Southern Manatee Fire & Rescue Administrative Complex



Southern Manatee Fire & Rescue District

FIRE COMMISSIONERS

Charles Durant

Daniel Center

Melanie Marken

James Cena

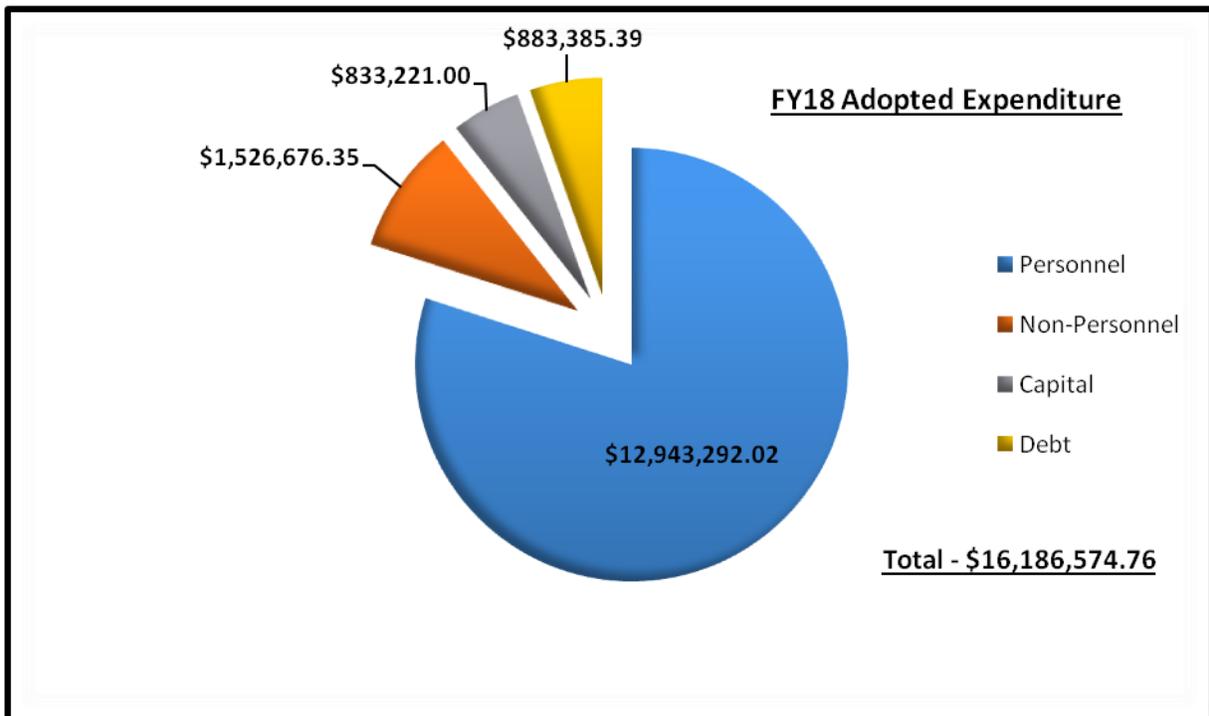
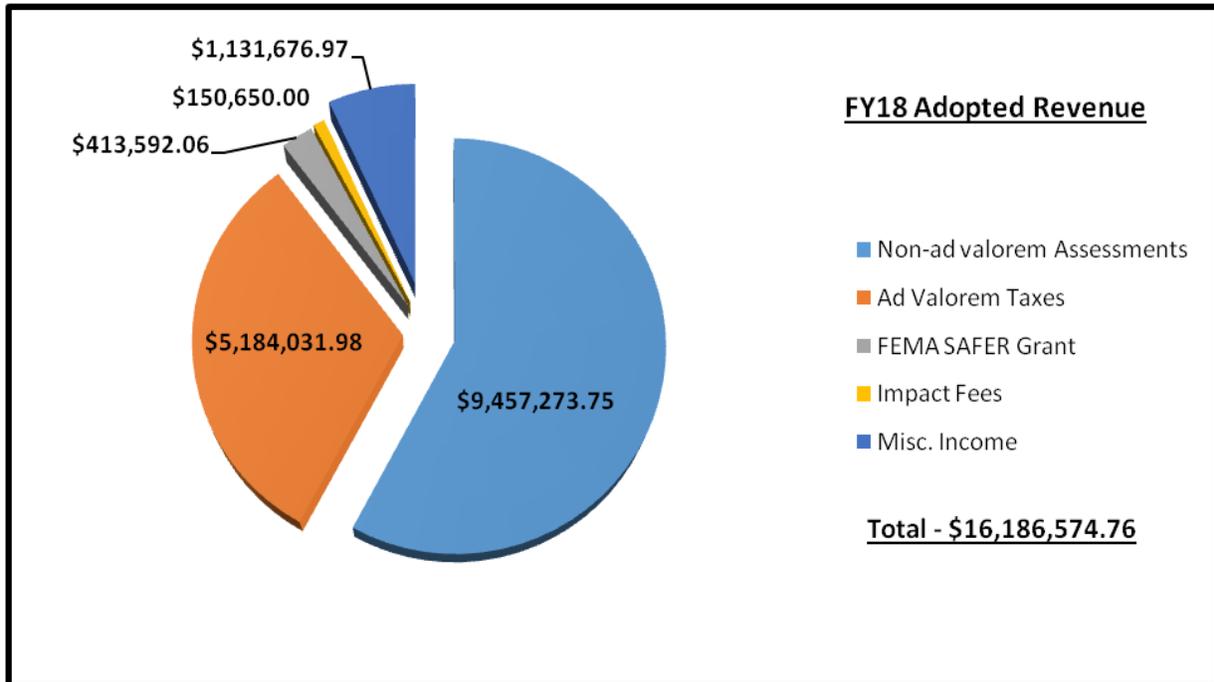
Anthony Evans

The Administration Division is directed by a Board of Fire Commissioners who are elected by the District's community. The Administration Division consists of the Fire Chief, Deputy Chief of Administration/Finance, Deputy Chief of Operations, Executive Management Assistant and Accountant. The operations include overseeing various administrative support services:

- Daily business operations
- Management of personnel policy and procedure
- Develop and maintaining the District's financial operating plan
- Building and ground maintenance
- Purchase and distribution of supplies
- Maintenance and repair of equipment

The District has been ever changing with the rapid growth of Southwest Florida. The District is committed to provide the best fire-rescue protection available and to raise the awareness of fire prevention education within our community. We have established a process of positive interaction of all employees, working together to meet the needs and objectives of the District.

FY18 Budget Analysis



Accomplishments

The Southern Manatee Fire Rescue District strives to perform at the highest level of service to its citizens. Our members are always ready to take on new challenges. It is through the dedication of each department member and the outstanding support from the community and the Board of Fire Commissioners that allows the District to be successful.

The District continues to use the Strategic Planning Process as a means to guide the organization through economic and political times. Our plan outlines the District's goals and objectives for the present and future and allows us to track their accomplishments while delivering the most cost effective level of service to the citizens of Southern Manatee.

The following is a list of a few of our accomplishments that were achieved during the past few years:

- On August 16, 2016, all personnel assigned to Operations were now EMT certified, we now have 100% compliance that all of our Firefighters are either crossed trained as an Emergency Medical Technician (EMT) or Paramedic. The minimum standard for employment is Firefighter/EMT or Firefighter/Paramedic.
- February 2018 the District began sending personnel to Paramedic school and currently have 10 Firefighter/EMT's in 3 different shift classes at Suncoast Technical College. In March 2019 our first three employee's will graduate and take the state exam.
- Since February 2015 the District has taken delivery of four (4) Class A Engine with a foam system and drafting capabilities and also replaced all of our vehicles for our Battalion, Inspectors and staff.
- In 2017 the District took delivery of a new 107' Ascendant Ladder Truck which replaced our 2004 60' Sky Boom.
- Our Hazardous Materials Apparatus is being replaced in 2019 with a Heavy duty Rescue Pumper. This apparatus has been ordered and we are scheduled to take delivery in the fall of 2019.
- In 2016 the District began replacing all our 800 MHz radios that were old and non P-25 compliant, with new P25 Radios that will be able to work on the new radio system. The Sarasota-Manatee 800 MHz project installed their final towers and radio equipment at the new and existing sites.
- During April 2018 the District through the work and input of all employees updated our five (5) year strategic plan. Our strategic plan is updated on an annual basis.
- Through a committee, the District has been updating, revising, deleting or creating new SOP's, Rules and Regulations, Position Descriptions and Directives. Our Committee is now in the maintenance mode and will keep these documents updated on an annual basis.
- The District worked with Manatee County EMS personnel in the development and implementation of the new 2018 combined BLS/ALS Treatment protocols. There were implemented in March 2018. Under these new protocols Doctor Nonell has approved new treatment procedures allowing EMT's to administer CPAP for CHF/COPD and to provide nebulizer treatments to COPD patients and other treatments with medications for both adult and pediatric patients. SMFR actually developed the CPAP protocol that was implemented county-wide.
- The District Wellness Program held their 2nd Annual 5K Walk/Run event. Once again this event was a huge success over the 2 days that it was held. Santa arrived each day at the end of the race to bring presents to all of the children of the firefighters that participated.
- Since December 2105 the District has submitted and has been awarded nine (9) grants for the donation of the EVZIO Naloxone (Narcan) Auto-Injectors. We received over 1000 doses and

these were distributed to all of the Fire Districts in Manatee County in the treatment of an overdosed patient on heroin.

- The District is now using Krono's-Telestaff software 100% for scheduling of time off and for computing payroll. This is a fully automated paper-less system. With the implementation of this system it will increase efficiency, reduce errors and save the District money.
- Since 2015 the District began holding an Open House to kick off the start of Fire Prevention Week. Our Open House is held at Fire Station #3. Our 2018 Open House was a huge success and it allowed our citizens to not only learn about their fire department and the many services we provide, they also learn about fire safety. Our next Open House is planned for September 28, 2019.
- Since its creation, the District has received seven (7) Safety Grants through Preferred Training Incentive Program for Safety (TIPS) grant program. So far the TIPS has funded our Driving Simulator, Binder Lifts, Nomex Hoods and other safety related equipment such as Secu-net III Devices to cover a steering wheel airbag that has not inflated and a Polar Breeze air conditioner for rehab. Our most recent award was for search and rescue rope and hardware.
- The District became a member of the Public Surplus Agency and has received used but in some cases new equipment, office supplies, furniture, and computers from Sarasota County Government. As one example, we received over 15 laptop computers that were actually only a few years old and Chief Bounds took these and loaded the operating software and some programs and put these in the Stations so they could have multiple computers to do their Target Solutions EMS training, Telestaff, or anything else. These computers have been deployed and are working great in all of our Stations. We recently received two (2) Physio-control Life Pack 12's (Defibrillators/12 Lead EKG/Pacing) and chargers. These normally list for \$28,000 each.
- On August 29th, 2018 the District hosted a Decontamination Seminar that was put on by the Florida Firefighters Safety and Health Collaborative, University of Miami Health System, Pierce Fire Apparatus and Ten 8 Fire Equipment that pertained to Cancer in the Fire Service, awareness and prevention and how to properly decontaminate personnel after a fire or hazardous incident. The procedures for proper decontamination actually was a Train-the-Trainer Course. Over 120 Firefighters representing over 40 Fire Departments attended this seminar. The State of Florida Fire Marshal's Office received a \$1 million dollar grant to supply more than 400 Fire Departments in Florida with decontamination kits. These decontamination kits were put together at Ten 8 Fire Equipment by area Fire Departments in the Manatee-Sarasota-Charlotte County area.
- SMFR deployed an Engine with four (4) personnel as part of a strike team to assist the Panhandle area of Florida with the destruction from Hurricane Michael.
- Personnel from SMFR conducted two (2) "Hands-only" CPR all day events at Booker High School, the first event was on Feb. 20 and Feb. 21 and the second event was held on Nov. 19 and Nov. 20. We trained over 500 high school students in "Hands-only" CPR and use of an AED. We had partnered with Sarasota County Fire, Sarasota Memorial, Bay Front Medical, Tampa General, All Children's and American Heart Association each year to assist in this annual event.
- On December 7, 2018 the District held their third Annual Awards Banquet. This year's event was held at the Moose Lodge on 44th Avenue East. The Moose Lodge provided all of the food and drink for our event.
- During May 2018, September 2018 and October 2018 the District's Drone Program was featured in numerous magazine articles and videos produced over how we use Drone's in our day to day operations. Some of these magazines such as CBRNe World has a world-wide

circulation. Firefighter/EMT Rich Gatanis has definitely put Southern Manatee Fire Rescue District out there over our Drone Program. Southern Manatee Fire Rescue District leads the way with our program and both Rich Gatanis and Chris Gould have traveled to Washington DC to speak over our program and how we implemented it.

- Firefighter/EMT Mike Murphy wrote an article titled “The Battle-Ready Pump Operator: Tricks and Tools of the Trade” that appeared in the December 2018 issue of the Fire Apparatus & Emergency Equipment Magazine, which also has a world-wide circulation. This is the second article that FF/EMT Murphy has written.
- During March 2017 the District was evaluated by the Insurance Office Services (ISO) and recently received our score back. Prior to this review the District was a low 3 and today we are a high 3, just missed a 2 by 1.5 points. We plan on getting them back here after a year of running fire responses with our new ladder and additional personnel.
- On May 18, 2017, our Commissioners approved our Business Plan to implement ALS Non-Transport Engines. It will take us 3 to 3.5 years before we will officially begin providing Paramedic ALS Non-Transport Engines.
- The District made numerous enhancements to their website for the purposes of making it easy for a citizen to find and obtain documents and to add requirements of a new Florida Statute such as making bringing our website in compliance with a new ADA requirement, which this was completed in 2018.
- On July 28th, 2017, we were notified by the U.S. Department of Homeland Security – Fire Act SAFER grant that were awarded the funding to hire nine (9) Firefighter/EMT’s. This is a three (3) year grant that funds 75% of salary & benefit for the first two years and 35% on the 3rd year. The purpose of this grant to hire personnel to allow our Haz-mat Technicians to staff Haz-mat apparatus 24/7 and utilizing these new grant positions to backfill the seats where our Haz-mat Technicians were location. The benefits of this grant numerous.
- January 2018, SMFR hired 10 new Firefighter/EMT’s/Paramedic’s, if which 9 of them are funded through the SAFER grant.
- On February 4, 2018, thanks to the SAFER grant, we began staffing Squad 328 (Haz-mat) 24/7 at Fire Station #2. Squad 328 not only responds to Hazmat calls but it also responds to all of our structure fires calls within the District and all medical calls within Station #2’s area.
- On February 20, 2018, SMFR began sending Firefighter/EMT’s to Paramedic School. In addition to February’s class, we have personnel in the May 2018 class and the October 22, 2018.
- On June 8, 2018, a citizen by the name of Michael Damato donated \$5000.00 for the purchase of the State of the Art – Gold Standard “Handtevy Emergency Pediatric System. Each first out apparatus will carry one of these pediatric kits of which 2 of them are at the Advanced Life Support-Paramedic level.
- On December 20, 2018, the Southern Manatee Fire Rescue District Board of Fire Commissioners approved the purchase of eight (8) Physio-Control Life Pack 15’s. These defibrillators can be used by both EMT’s and Paramedic’s, EMT’s use it as an AED along with numerous patient assessment tools (SA02, ETCO2, NIBP, Temperature, CO and basic EKG) and for Paramedic’s, full defibrillation, cardioversion, pacing, 12 & 15 Lead EKG’s and much more. These new defibrillators are now being programmed and in-service will begin soon.
- The Southern Manatee Fire Rescue District Board of Fire Commissioners donated a 2004 Pierce Engine for the Englewood Fire Academy. This Engine had a transmission problem but it could still be used at an academy for pumping and hose work and they were in need of a newer Engine for their academy.



HR Accomplishments for 2018

Before I list just some of the accomplishments for Human Resources (HR) I would like to start by defining HR and the role it plays in our organization. William R. Tracey, in "The Human Resources Glossary," defines Human Resources as: "The people that staff and operate an organization," as contrasted with the financial and material resources of an organization. A human resource is a single person or employee within your organization. **Human resources refer to all of the people within the organization.** Some of the notable 2018 HR successes are:

- The payroll conversion program (Rescuer Pro www.rescuerpro.com) is working at 100%. This cutting-edge program was developed exclusively for Southern Manatee Fire Rescue. This program takes data from our Telestaff Scheduling software and converts it to a "readable" file to our accounting software (Great Plains). The process of completing payroll is now less than 30 minutes. Previously the payroll process took several hours to complete.
- The Audit Committee spent several days developing a Request for Proposal (RFP) for a new audit firm. Several firms responded with proposals. After much discussion and considerations the firm of CS&L was selected and signed to a three (3) year contract.
- A ten (10) year budget projection was completed which goes thru 2027. At the conclusion of each fiscal year actual budget numbers will be added so that a more accurate picture of past projections can be measured and assist in the development of future projections.
- The first year of our SAFER Grant reimbursement was successful. Although the Federal Government shutdown threw us some "curveballs" our Accountant was able to navigate the obstacles. We are currently awaiting our final payment for year 1 and ready to begin the second year of the SAFER Grant process.
- We completed a much needed upgrade of Great Plains, our accounting software. This upgrade brings us current with the latest edition of Great



Plains. The process was very involved and required many hours from our Executive Management Assistant. The actual installation was made much less expensive thanks to our new Information Systems Specialist.

- In an effort to maximize our revenues and offset the ever increasing costs of operating we established an investment with Water-Walker Investments. Utilizing our “reserve” funds including Ad and Non-Ad Valorem monies we invested in the Florida Fixed Income Trust (FL-FIT). The average daily yield far exceeds our prior investment pool and should allow us to realize a significant increase in investment income. This investment is strictly limited to governmental entities and is rated AA Af / S1+ by S&P Global Ratings.
- Working with our health care provider Cigna we were able to further expand the Wellness component of our policy and increase it’s funding to \$15,000. The Wellness Committee was able to use these monies to expand their ability to offer programs directed at increasing the overall well-being of SMFR personnel as well as their families.

*“Great vision without
great people is
irrelevant.”*

~ Jim Collins

WORKology

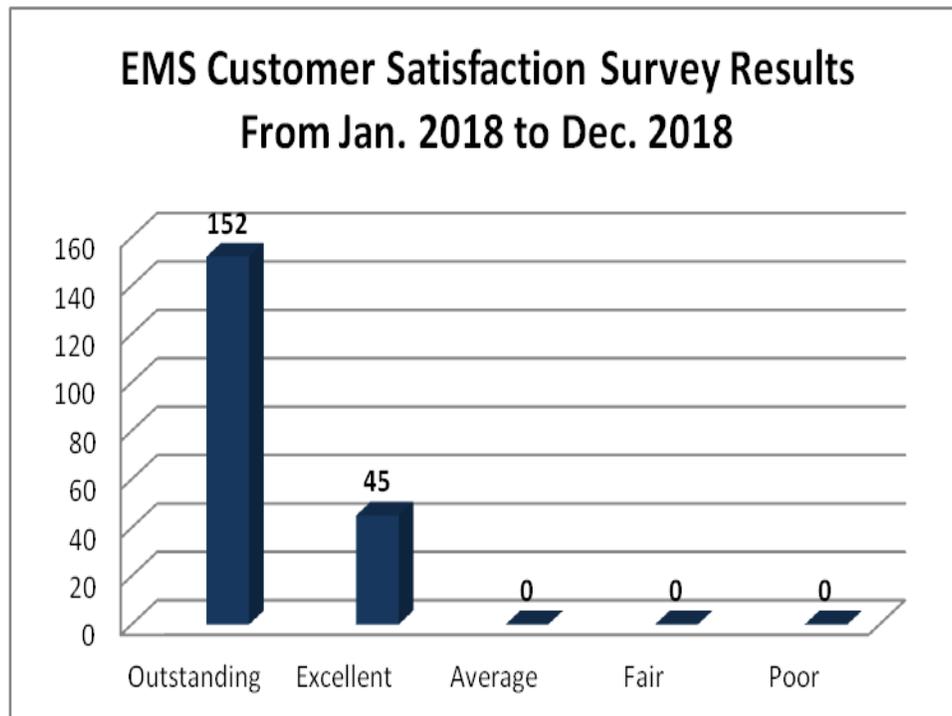
Customer Satisfaction Survey Program

The Southern Manatee Fire Rescue District is committed to providing high quality and efficient services to our community. One tool that we employ to insure that we are fulfilling our mission is through our Customer Satisfaction Survey Program. We mail a survey to randomly selected customers who have been served by our personnel. We compile the results and use the data to monitor the quality of our service and its impact. This data can be used to make changes in our service delivery if necessary.

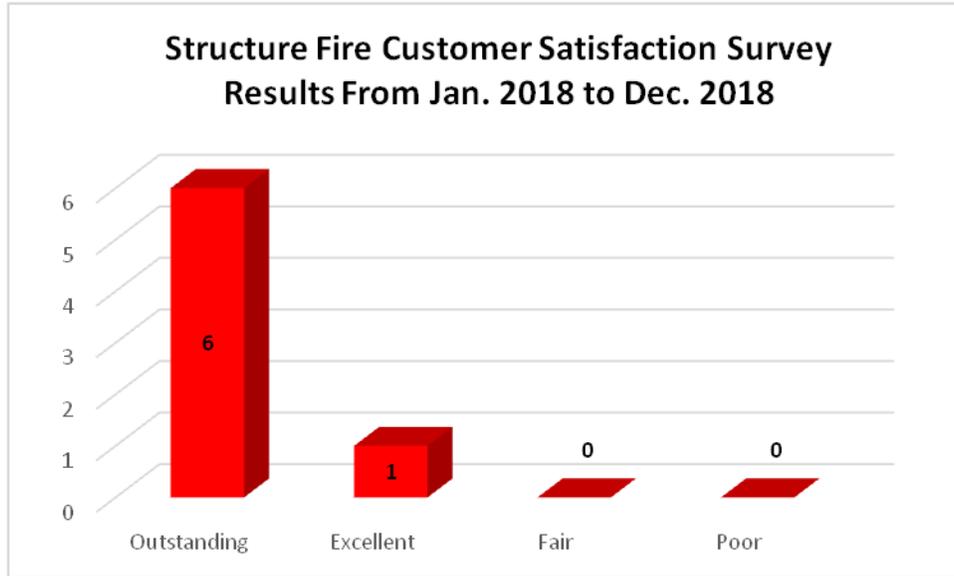
We implemented our Customer Satisfaction Survey Program in December 2012. From this date to December 31, 2018 we mailed out 1016 surveys and had 947 surveys returned, which represents a return rate of 94%. The rating is on a scale of 1 (Poor) to 5 (Outstanding). The survey looks at the following categories:

- ◇ Was the call handled in a prompt, courteous and competent manner
- ◇ Response time to the emergency was prompt
- ◇ Firefighters actions reduced property damage or resolved situation
- ◇ Firefighters acted in a concerned, caring and professional manner
- ◇ Firefighters provided customer service beyond my expectations
- ◇ The assistance provided to me was
- ◇ Rate the overall experience with the services provided by FD

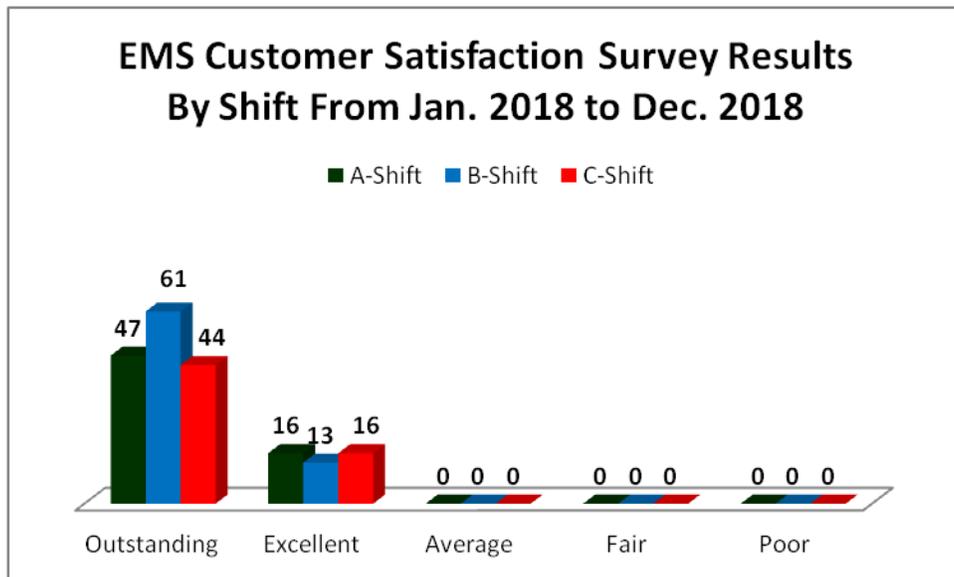
The graph below are the results of all three shifts for EMS Related Calls:



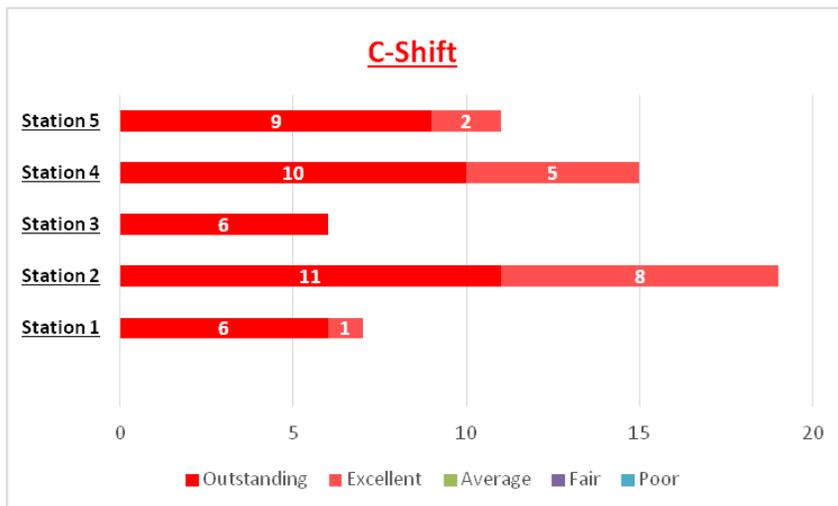
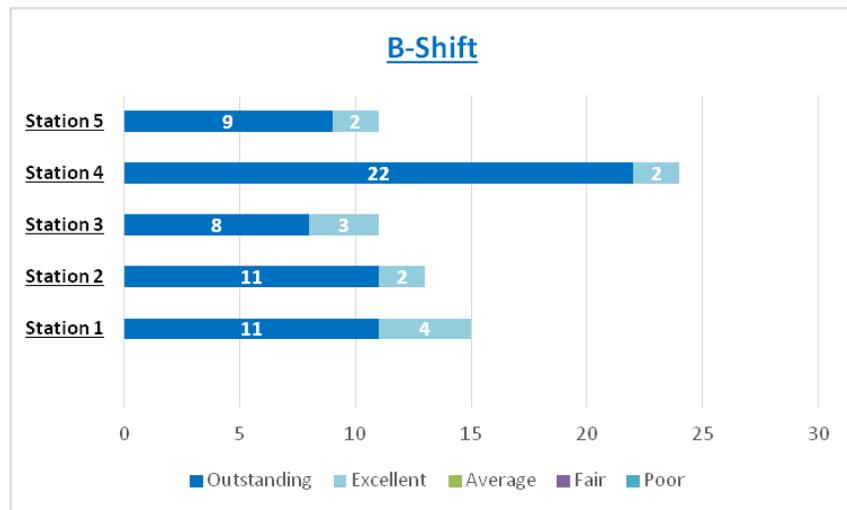
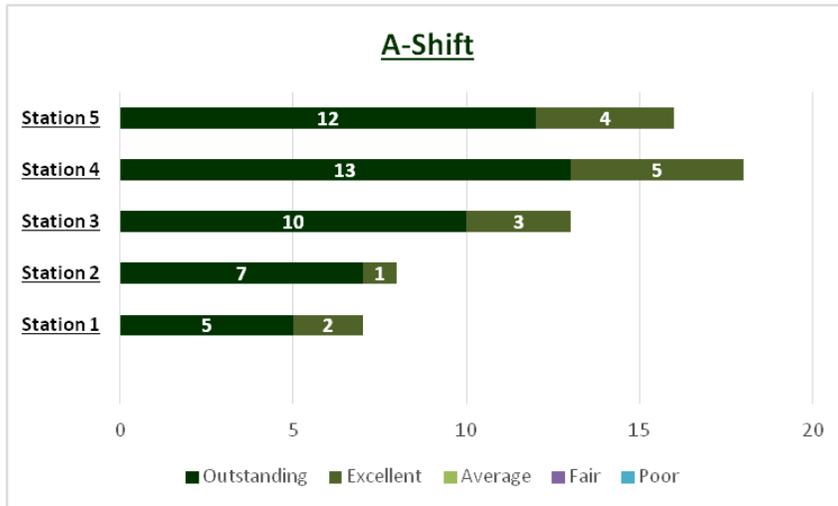
The graph below are the results of all three shifts for Structure Fire Calls:



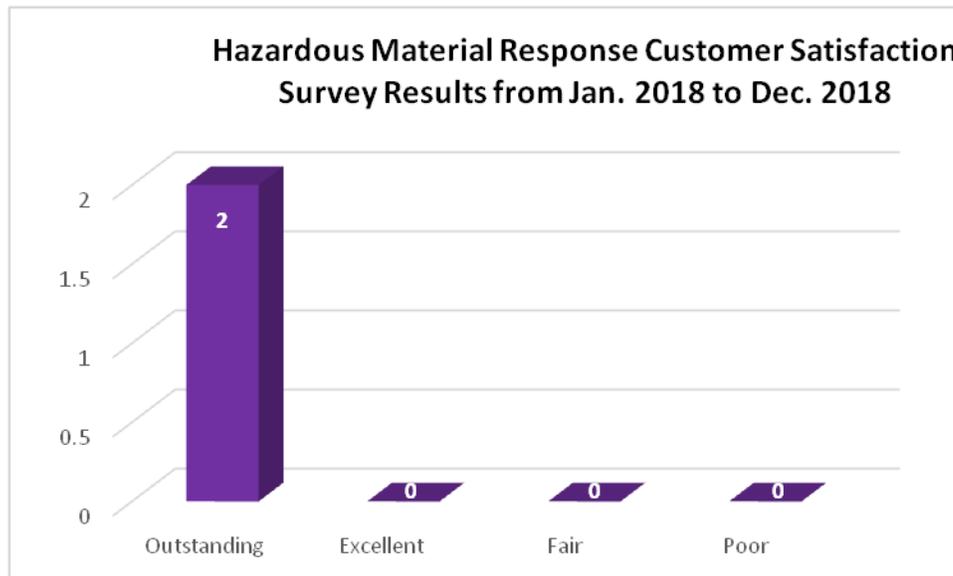
The graph below are the results broken down by our three (3) shifts:



The graphs below are by each shift and station and the results are combined EMS and Fire Customer Satisfaction survey results for 2018:



Below is the customer satisfaction survey results for Hazardous Materials Response:



Listed below are some of the written feedback provided by our customers for 2018:

01/11/2018 - *"The service was efficient – thank you"*

01/13/2018 - *"Your response and service was outstanding, thank you for saving my wife's life"*

01/14/2018 - *"Everyone was kind and courteous, thank you so much"*

01/17/2018 - *"The responder's performance was efficient and professional manner".*

01/20/2018 - *"No suggestions, only deep appreciation for this wonderful service"*

01/27/2018 - *"We have always been satisfied with services from SMFR when we called"*

01/28/2018 - *"Care was fast and outstanding"*

01/31/2018 - *"Response to my labor was excellent, the Team was excellent with their care provided"*

02/21/2018 - *"Thank you for your service and thank you for the quick response and caring, we are blessed and grateful for you"*

02/22/2018 - *"The guys on the Engine were very helpful and acted quickly"*

02/23/2018 - *"Thank you, you saved my life!!! Quick-courteous - Thank you"*

02/24/2018 - *"The were very professional and helpful"*

02/25/2018 - *"Care and service was excellent overall, we are grateful and thankful!"*

02/25/2018 - *"Service Excellent!!! Staff concerned and courteous, thanks so much"*

03/04/2018 - *"The firefighters and officers could not have done a better job. They were incredible. Thank you to all of them and to your follow up"*

03/10/2018 - *"Keep up the great work"*

03/13/2018 - *"Responded in a timely fashion and also very efficient"*

03/17/2018 - *"Very professional, thank you"*

03/21/2018 - *"The service that was given to me was excellent, I could not ask for*

better care"

03/22/2018 – *"Fast response and great service"*

03/31/2018 – *"Did an excellent job, thanks"*

04/01/2018 – *"They all were very helpful and understanding, that you for all your help"*

04/03/2018 – *"I was very pleased with their care"*

04/03/2018 – *"The folks were great, thanks"*

04/05/2018 – *"I just highly commend the responders for their professionalism and positive attitudes – A+"*

04/06/2018 – *"All I know is that I thank God for you guys and the all around outstanding concern and action that met our needs, thank you a million!!"*

04/17/2018 – *"The responders were courteous, competent and responsive, could not have been more professional!"*

04/19/2018 – *"Everything was done very well"*

04/20/2018 – *"I couldn't be more pleasantly impressed, we are both glad you're here"*

05/01/2018 – *"The entire operation was hugely successful! Many thanks to all!"*

05/06/2018 – *"The courtesy, concern and professionalism demonstrated by each representative is to be commended. They truly served us in a time of desperation, thank you"*

05/11/2018 – *"You were helpful and very concerned regarding my condition, thank you"*

05/18/2018 – *"Well satisfied – Thank you"*

05/25/2018 – *"Thank you"*

05/27/2018 – *"Every person who responded to my home was courteous, professional, and caring."*

05/27/2018 – *"Everyone was polite and courteous, very happy with their service, thank you very much"*

06/03/2018 – *"Thank you for providing the extra services for EMS"*

06/08/2018 – *"Outstanding work, we thank you!"*

06/10/2018 – *"You did an outstanding job working on my heart, thank you for saving my life"*

06/14/2018 – *"You were very professional, very courteous and quick – thank you"*

06/19/2018 – *"Thank you for your kindness"*

06/27/2018 – *"Keep up the work"*

07/10/2018 – *"The response was outstanding, thanks"*

07/17/2018 – *"your services in helping me and my husband have been outstanding in every way. The gentlemen showed a kindness and understanding above and beyond, thank you"*

07/20/2018 – *"All personnel knowable, helpful, courteous, and compassionate. We are most appreciative of their excellent service. Good men and women!"*

07/23/2018 – *"Excellent Team!"*

08/02/2018 – *"Excellent care – they were great"*

08/05/2018 – *"Thank you so much for your help"*

08/13/2018 – *"Outstanding service provided!"*

08/22/2018 – *“A very pleasant experience”*

08/29/2018 – *“Very Professional Organization”*

09/03/2018 – *“Fabulous, caring, Professional service, thank you”*

09/08/2018 – *“Your service was excellent, very much appreciated”*

09/15/2018 – *“Excellent, caring service, thank you very much”*

09/16/2018 – *“I thank you all for the help you provided me. God Bless you all!”*

09/18/2018 – *“Very happy with SMFR EMS”*

09/19/2018 – *“Everyone was wonderful. Thank each person who helped us that scary day. Your Team was wonderful!”*

09/24/2018 – *“Your Fire-Rescue people were exceptional, thank you so much”*

09/27/2018 – *“Great job!”*

09/28/2018 – *“Very Professional”*

10/21/2018 – *“We are so grateful that your quick response and professional manner probably saved the neighbor homes from any more damage and they saved both of our kitties!”*

10/24/2018 – *“Thank you!”*

10/26/2018 – *“Thank you so much for your professional demeanor, you were so prompt and we were so grateful. Thanks for being so calm and understanding during a scary time”*

10/29/2018 – *“Staff was kind, professional, understanding and compassionate to our situation, thank you!”*

11/01/2018 – *“Everyone was wonderful”*

11/01/2018 – *“Keep up the good work - Great”*

11/03/2018 – *“All in all I couldn't expect any better, the firefighters arrived in a reasonable time and very courteous, very satisfied”*

11/04/2018 – *“Everything was perfect”*

11/11/2018 – *“You were fast, effective, professional and outstanding”*

11/11/2018 – *“Thank you for all you do!”*

11/14/2018 – *“Excellent response time, keep up the good work, always proud of SMFR and personnel!”*

11/16/2018 – *“The firemen were here quickly and worked quickly. They made me feel at ease, excellent job!”*

11/18/2018 – *“All were great! Thanks”*

11/20/2018 – *“The assistance to my husband was outstanding, the guys were great in helping him. Thanks to all that assisted”*

11/21/2018 – *“The service was perfect!”*

11/23/2018 – *“Thank you”*

11/26/2018 – *“Thank you – saved my life”*

12/06/2018 – *“I am very thankful for such caring, knowledgeable people that rescued me”*

12/10/2018 – *Thank you so much!”*

12/27/2018 - *“I want to say thank you for the caring you gave me, May God Bless you all”*

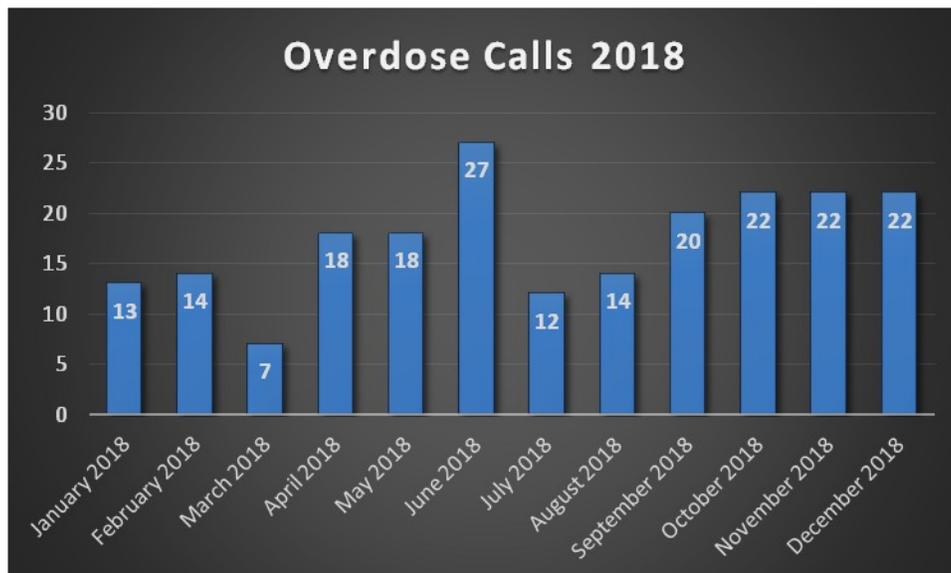
Emergency Medical Services

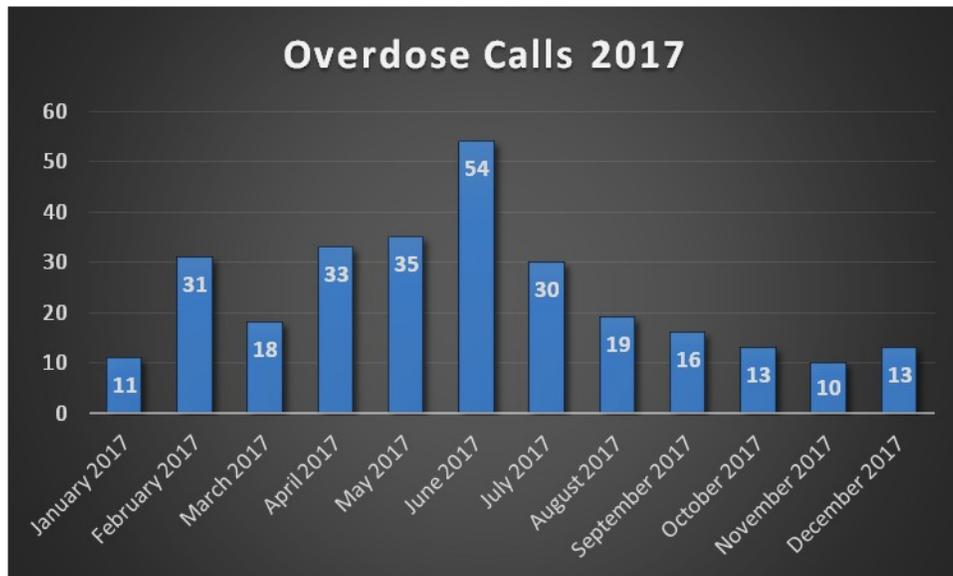
The Southern Manatee Fire Rescue District responded to 4242 medical responses during 2018, which represents 68.78% of our total responses. Since Emergency Medical Services represents the majority of our responses and since Southern Manatee Fire Rescue is on scene first 53% of the time before Manatee County Emergency Medical Services, the District partnered with MCEMS and the Manatee County Medical Director, Dr. Nonell, and implemented a set Basic Life Support (BLS) Medical Treatment Protocols. We have two Fire Stations, Station 4 and 5, both are on scene first 78% with at least an average of 2.5 minutes providing EMS care before the arrival of MCEMS.

In 2017 the District began working with Manatee County Government to allow Southern Manatee Fire Rescue District obtain their ALS Non-Transport License and begin operating ALS Non-Transport Engines at these two Fire Stations. The District has currently ten personnel in Paramedic school and will begin operating ALS Engines by the end of 2019.

From January 2018 through December 2018 the information provided below is a breakdown of the incident types as well as the appropriate protocol that our personnel utilized prior to the arrival of Manatee County Emergency Medical Services.

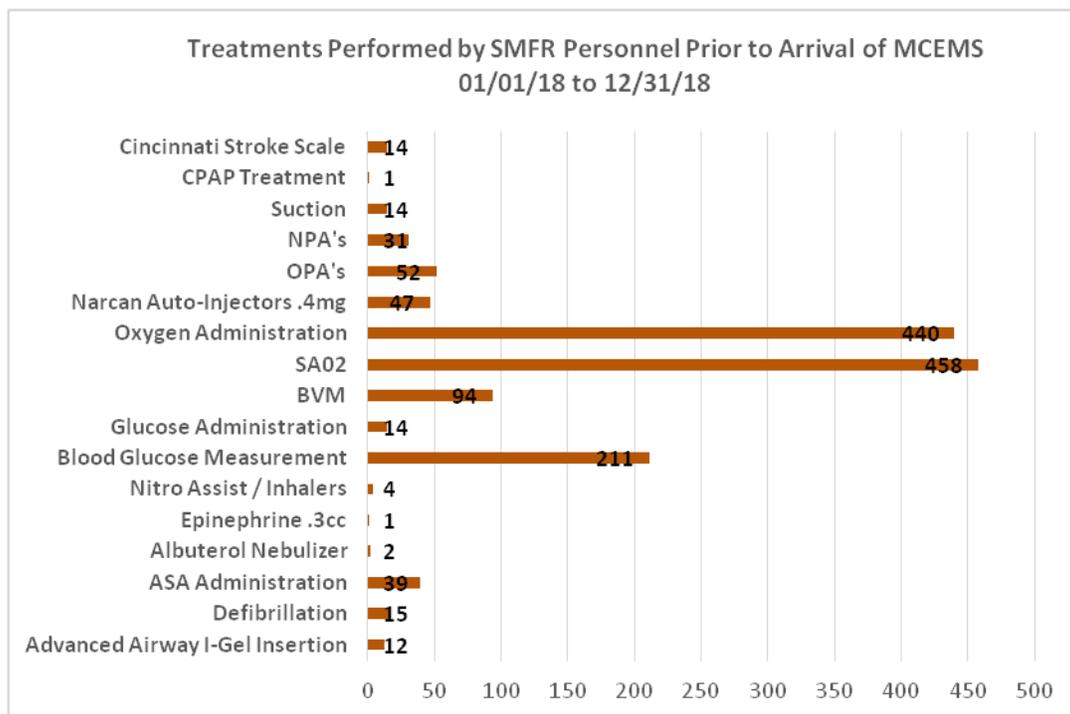
In 2018 our responses (209) to overdoses continue to decrease compared to 2017 (285) with the majority of these cases involving overdoses on Heroin and Heroin lanced with another powerful opioid such as Fentanyl or Carfentanil.



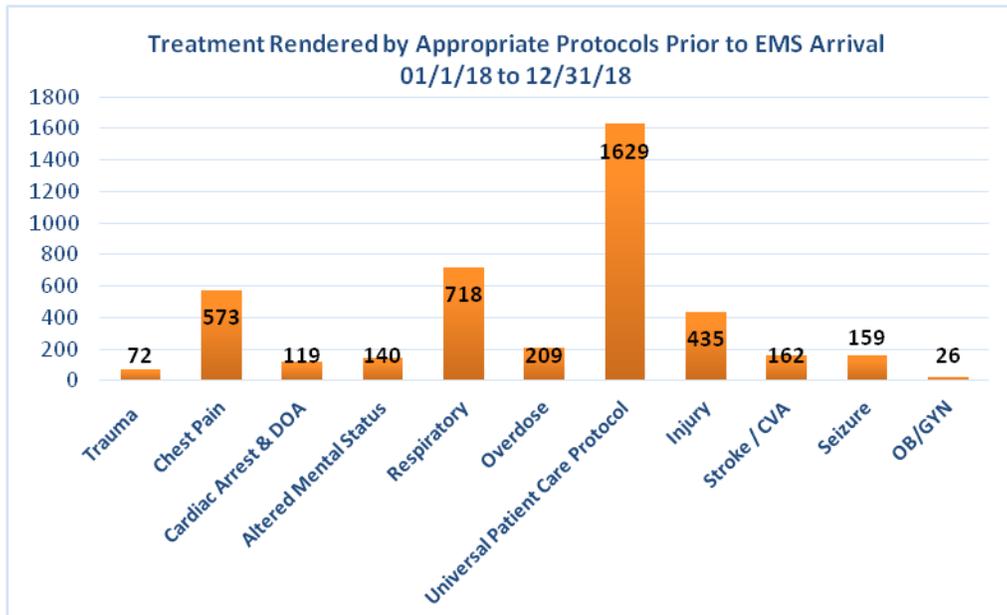


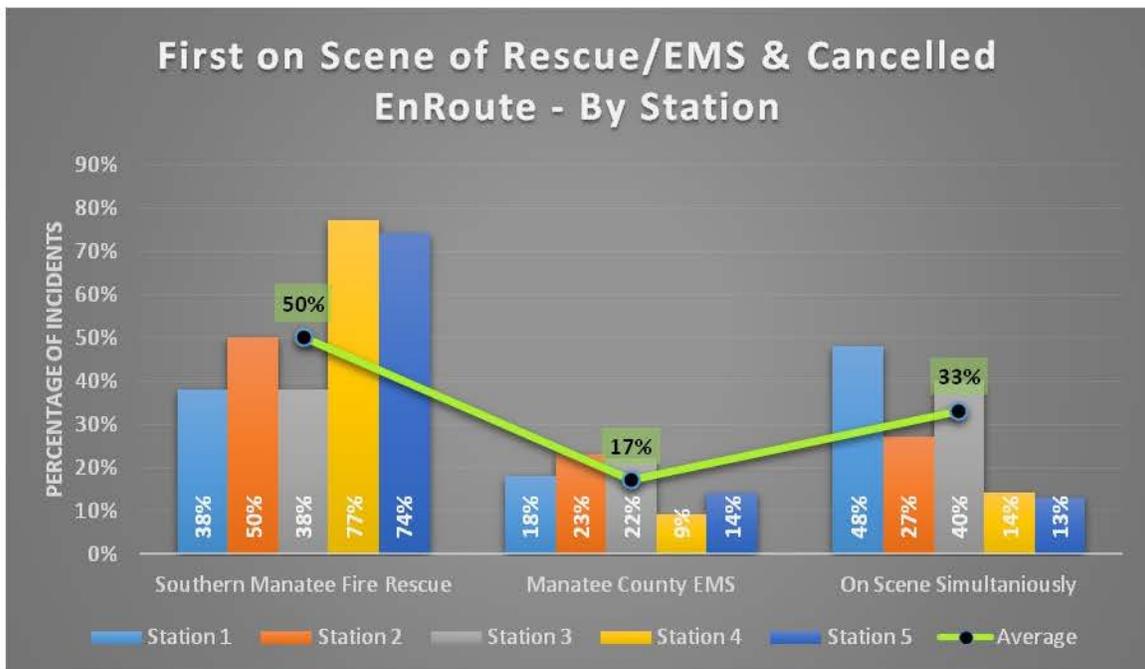
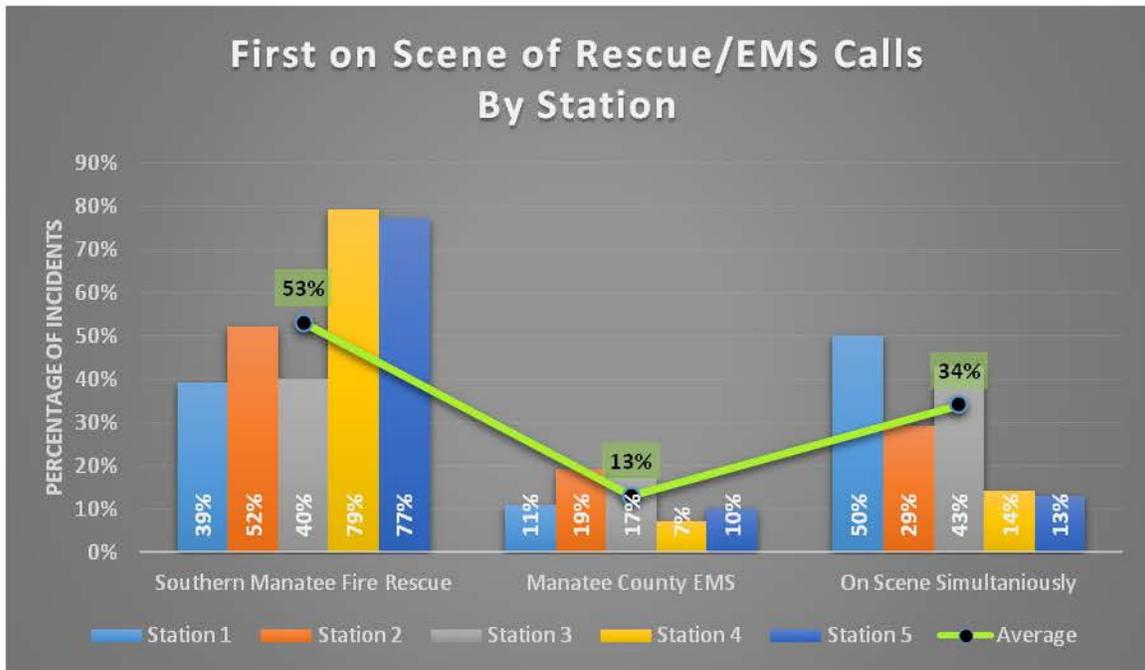
In 2018 we did submit grants twice to Kaleo Pharmaceuticals for their Narcan Auto-Injectors and did receive these grants for a total of 400 doses. This Narcan was distributed among all of the Fire Districts with the bulk of it going to Southern Manatee Fire Rescue and Cedar Hammock Fire District due to the high call volume of overdoses that our Districts respond on.

The graph below are the results over the use of medical equipment and medications during the time period of January 1, 2018 to December 31, 2018 for all three shifts:

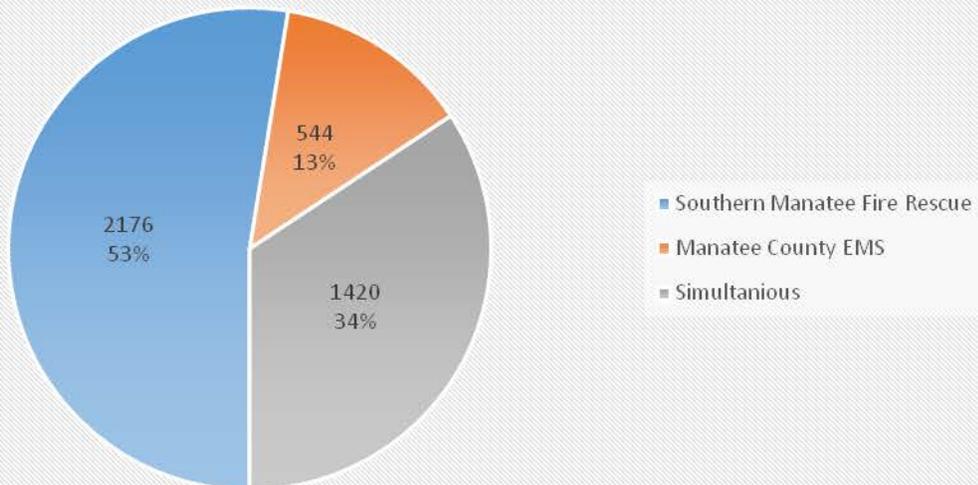


The graph below identifies the treatment protocols that were used during January 1, 2018 to December 31, 2018:

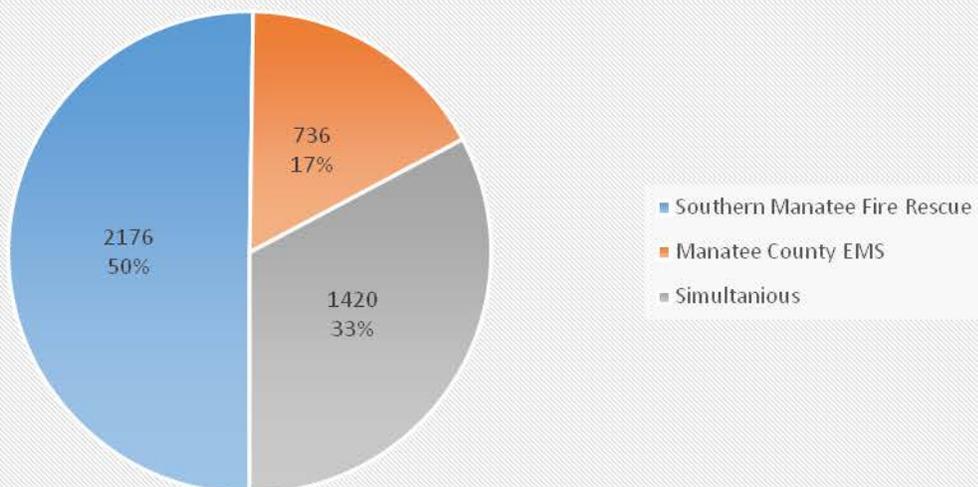




First on Scene of Rescue/EMS Calls District Average



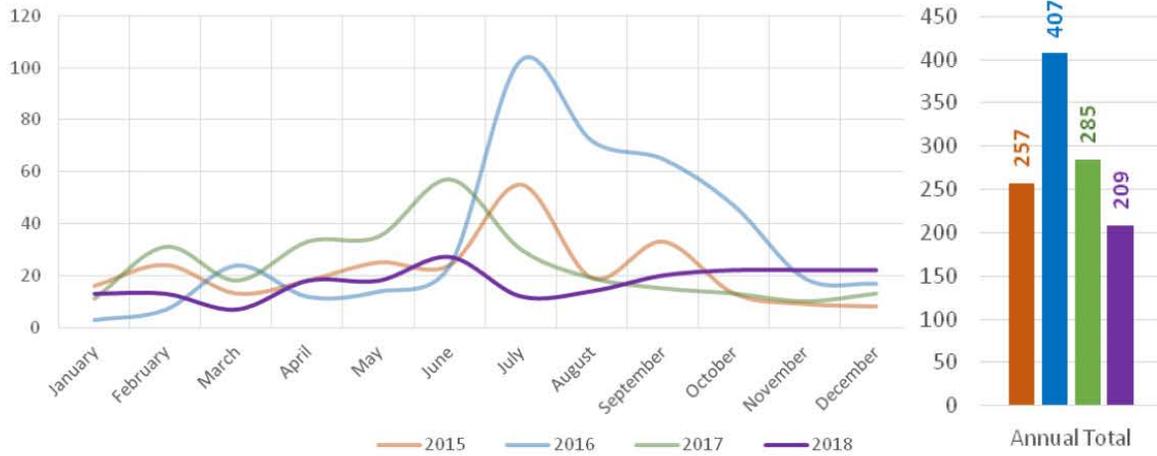
First on Scene of Rescue/EMS & Cancelled EnRoute Calls - District Average



Monthly Overdose Incidents by Station - 2018



Four Year Comparison of Overdose Incidents



Cardiac Arrest Statistics

Annually, 326,200 people experience out-of-hospital cardiac arrests in the United States. Of those treated by emergency medical services, 10.6 percent survive. Of the 19,300 bystander-witnessed ventricular fibrillation cardiac arrests, 31.4 percent survive.

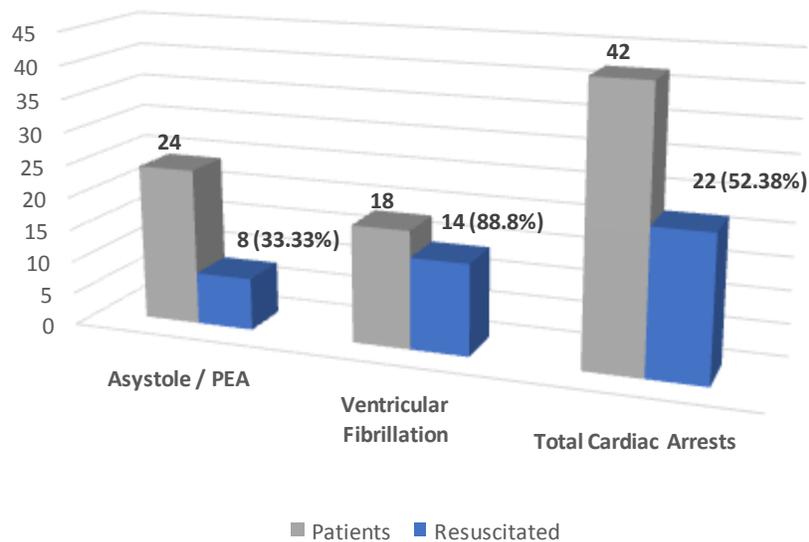
Out-of-hospital cardiac arrest patients in ventricular fibrillation has a greater chance of survival if the event is witnessed by the public with immediate calling of 9-1-1, starting BLS-CPR, and rapid deployment of an Automatic External Defibrillator (AED), rapid response of both Basic Life Support and Advanced Life Support.

It is statistically proven that for every minute that goes by that a heart in ventricular fibrillation the chances of converting to sinus rhythm with pulses decreases by 10 percent and in 10 minutes, the chances of resuscitation drops to 0%. That is why it is imperative to immediately call 9-1-1, start CPR, deploy an AED and ensure a rapid response of Fire and EMS.

From January 1, 2018 to December 31, 2018, the Southern Manatee Fire Rescue responded to 33 cardiac arrest events. Out of 42 cardiac arrest events, the District along with Manatee County EMS resuscitated 22 or **52.38%**, meaning restored pulses. Listed below is a breakdown of the type of events:

- Ventricular Fibrillation – 18
- Asystole / PEA (Pulseless Electrical Activity) – 24

Cardiac Arrest 2018



Operations

Southern Manatee Fire Rescue is an ISO Class 3.0 fire department and is committed to providing our community with prompt, effective and fiscally responsible service by efficiently utilizing available resources from both within the department and from outside agencies. Southern Manatee Fire Rescue also actively seeks and has obtained grant funding for equipment, supplies and training to aide in our endeavor.

Southern Manatee's Operation Division's foremost responsibility is responding to and mitigating emergencies calls by providing essential services in the areas of emergency medical services, fire suppression and hazardous materials response.

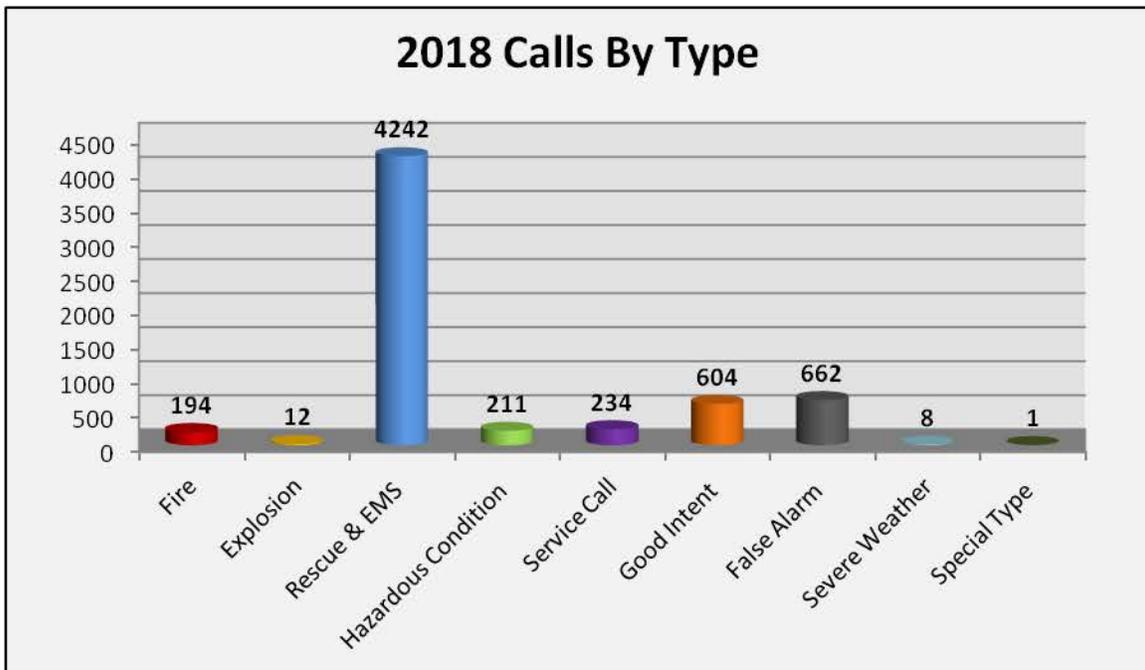
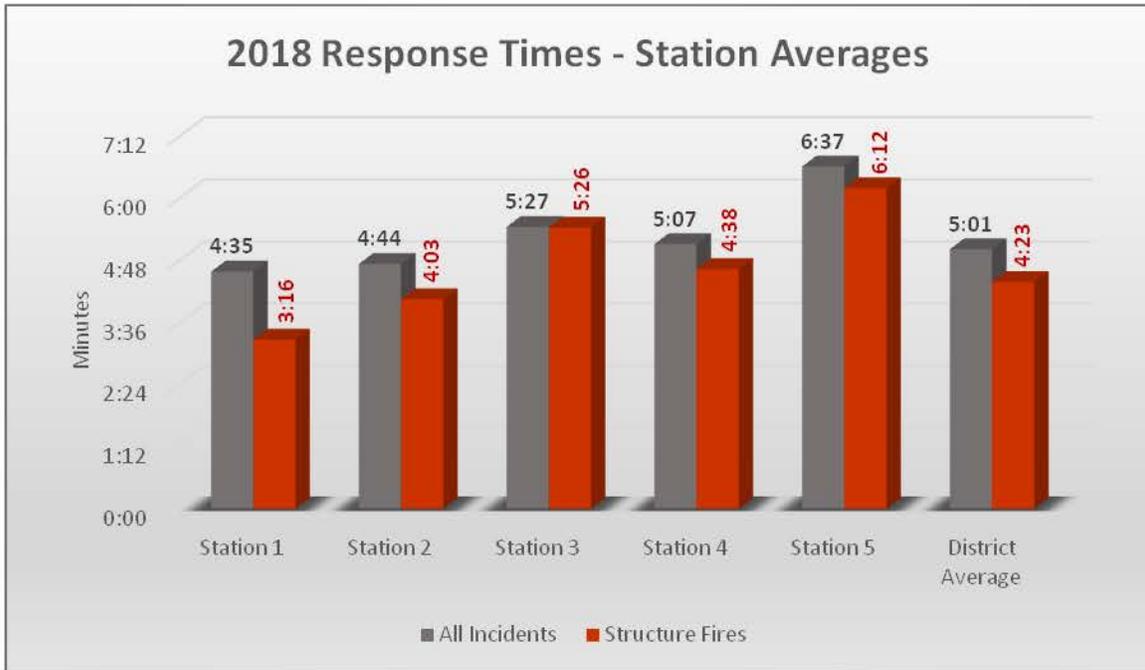
The Operations Division is led by the Deputy Chief of Operations and 3 Battalion Chiefs, 18 Lieutenants and 60 firefighter / EMT / Paramedics along with numerous volunteer firefighter / Paramedics. The Operation Division is divided into three shifts A-B-C, each comprising of 27 personnel who work a 24/48-hour schedule. Our personnel work out of 5 fire stations with a total staffing of 81 full time employees, and are supported by a Training Captain, a Hazardous Materials Team Training Captain and a Facilities Maintenance person. The Operations Division staffs five fire engine pumpers, one aerial ladder and a Hazardous Materials response truck. This year SMFR responded to over 6168 emergencies with an average response time being 5:01 minutes. In 2018 Southern Manatee Fire Rescue experienced a 0.9% district wide call volume increase compared to 2017.

Each year we strive to improve the level of service provided to the community. It has been determined that patient survival is directly related to the amount of time it takes to receive treatment, therefore we work extremely hard to ensure rapid responses and we continuously train to keep up with modern technology regarding basic and advanced life support. The majority of the time fire departments are the first emergency responders to arrive at the scene of a dispatched medical emergency, this offers the fire crews primary access to patients for initial treatment. By expanding our capabilities and placing medications and other equipment on the fire engines medical treatment can be started sooner thus increasing patient survival rates. Our Operation division has realigned its focus from hydrant maintenance, by turning that responsibility back to property owners, and is placing great emphasis on establishing an advance life support program within the department. The current goal is to have an ALS fire engine in full service by end of year 2019 and to continue to grow in that fashion.

Southern Manatee also enhances its service to the public through a series of agreements which allow our organization to cooperate with local and state agencies to provide and receive additional crews and resources during disasters and in times of need. Southern Manatee cooperates with our neighboring fire departments and have agreements in place which provide for "Move-Ups" from nearby fire departments to help cover the district during times of exceptionally high call volume so you as a resident are never left unprotected. We are honored to be your fire department.



OPERATIONS 2018

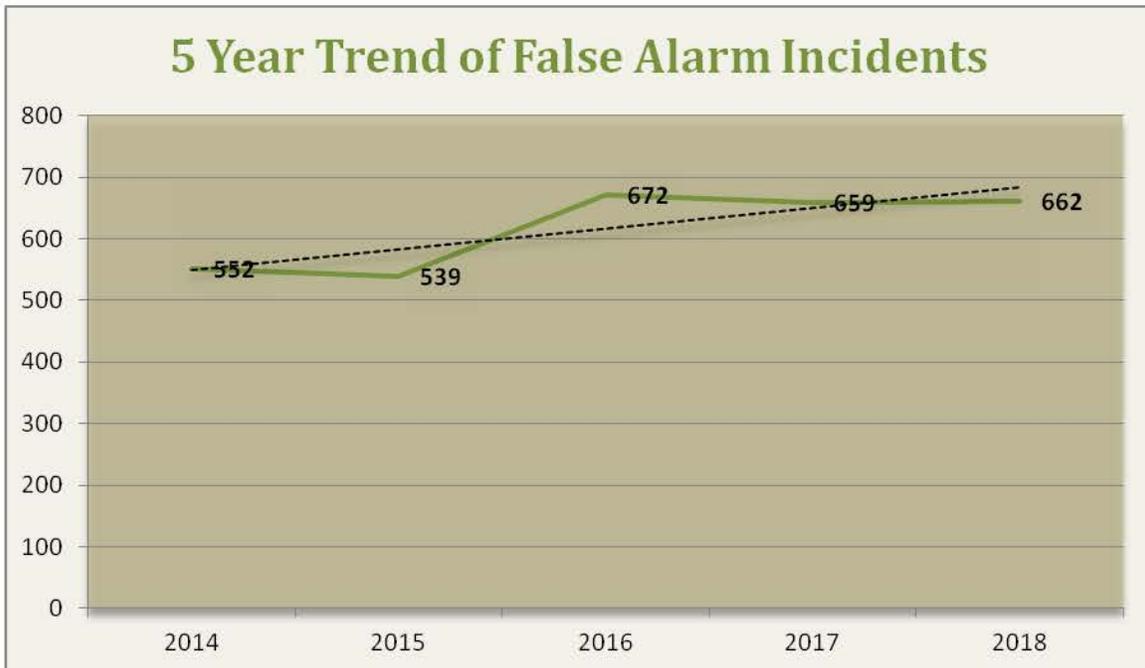


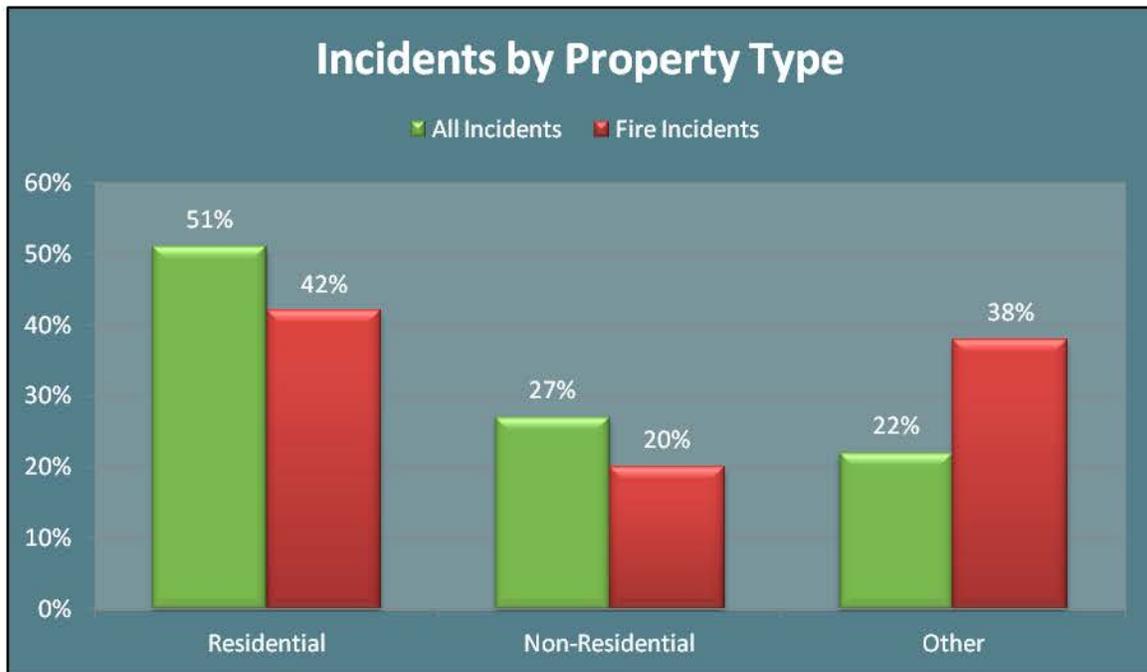
5 Year Call Load and Trend

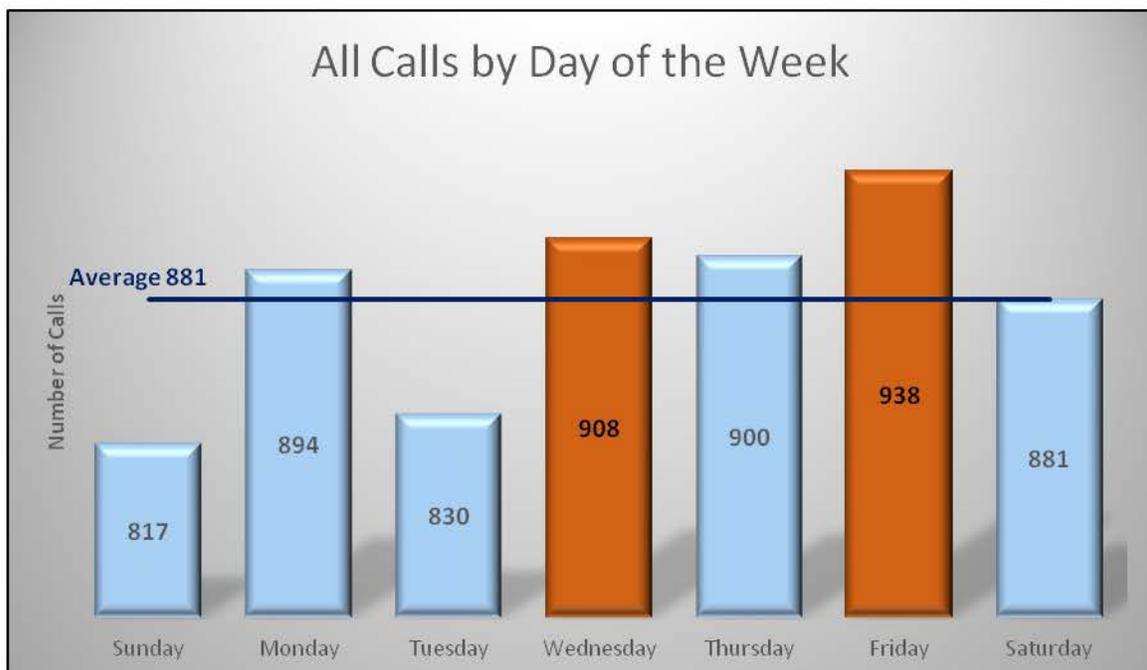
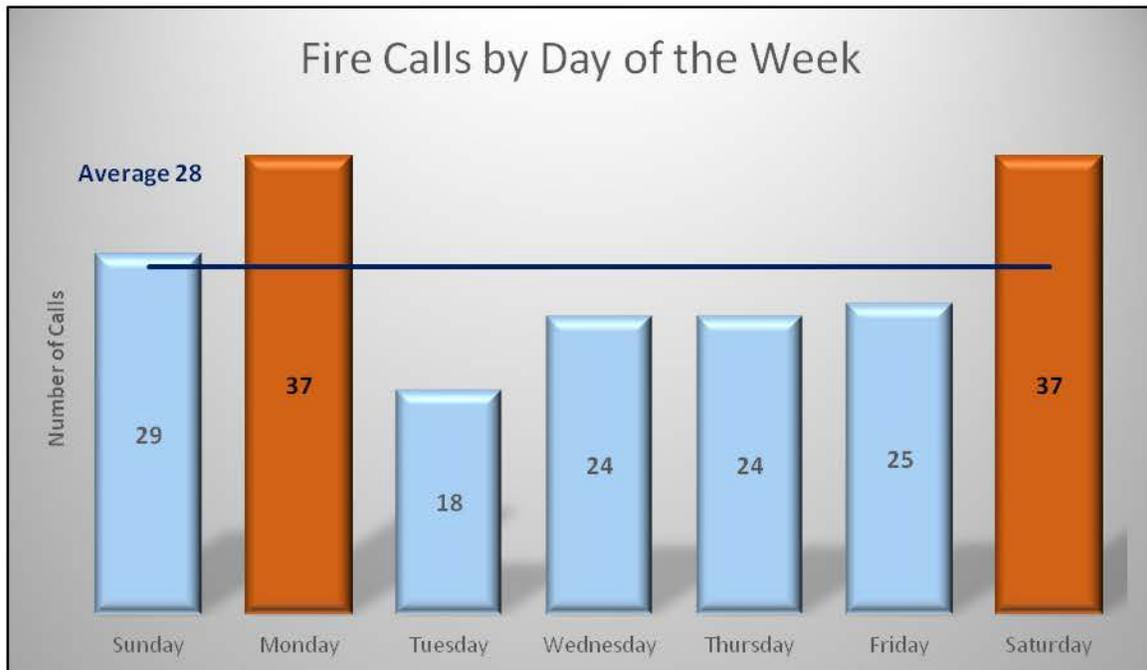


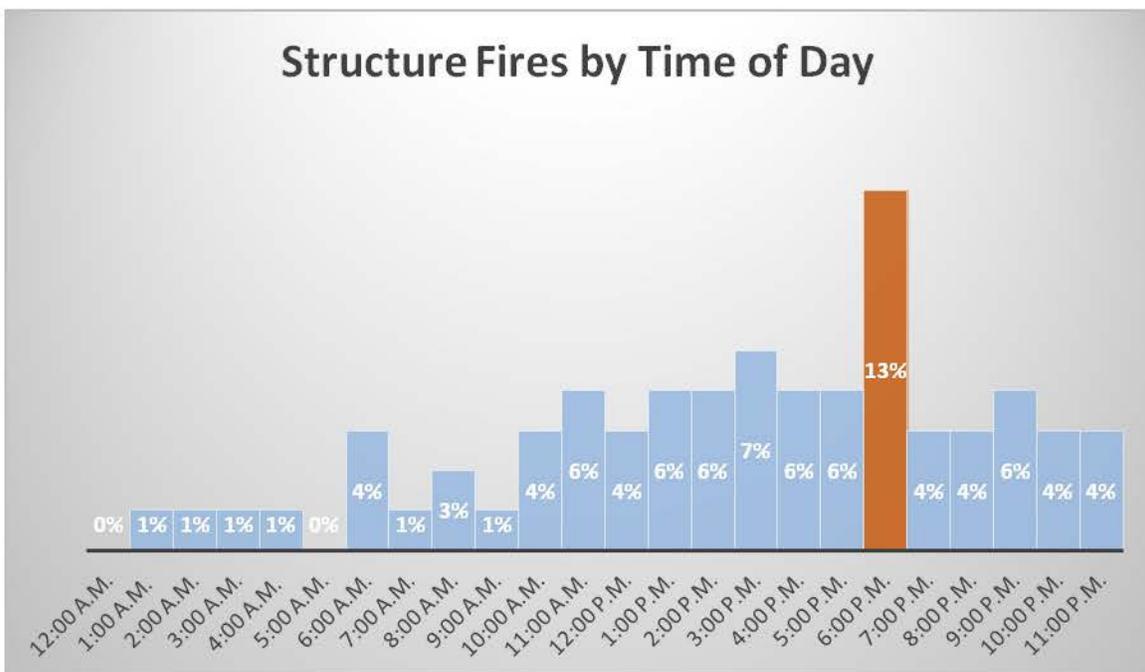
5 Year Trend of Calls by Type

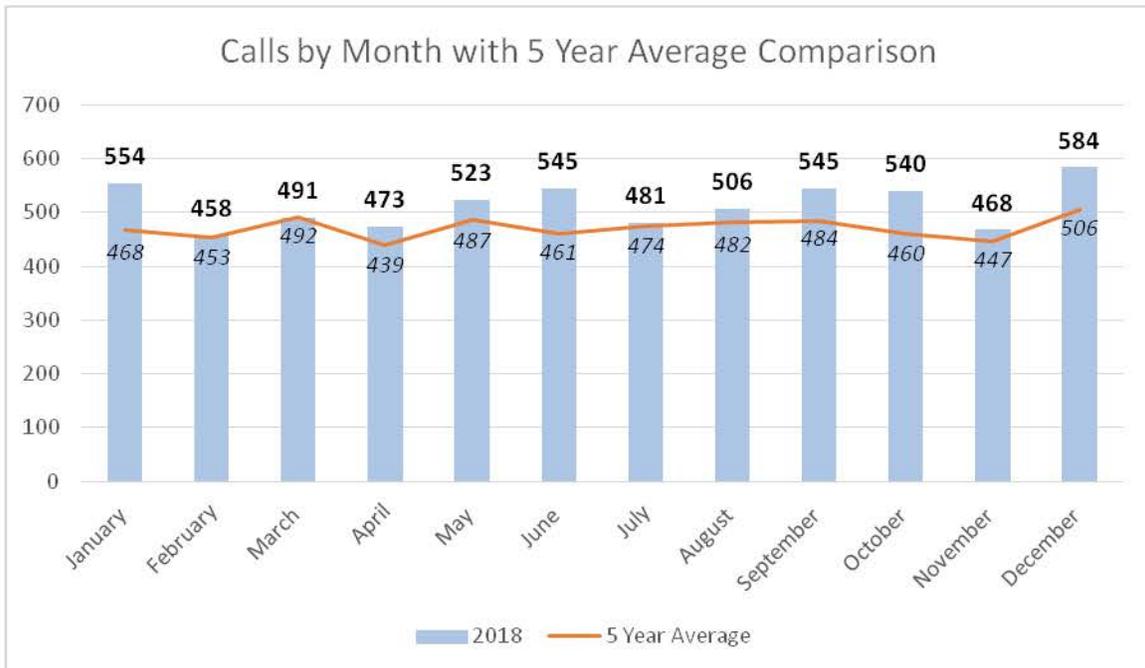












Mutual Aid by Agency and Type, Summary

Bradenton Fire Department

1 - Mutual aid received	2
2 - Automatic aid received	4
3 - Mutual aid given	2
4 - Automatic aid give	1

Cedar Hammock Fire Rescue

1 - Mutual aid received	4
2 - Automatic aid received	32
3 - Mutual aid given	12
4 - Automatic aid give	25

Duette Fire Department

3 - Mutual aid given	1
----------------------	---

East Manatee Fire Rescue

1 - Mutual aid received	1
2 - Automatic aid received	3
3 - Mutual aid given	5
4 - Automatic aid give	13

Florid State Fire Marshal

1 - Mutual aid received	2
-------------------------	---

Manatee County Strike Team / Task Force

3 - Mutual aid given	2
----------------------	---

Naples

3 - Mutual aid given	1
----------------------	---

North River Fire District

1 - Mutual aid received	1
3 - Mutual aid given	10

Parrish Fire Department

1 - Mutual aid received	1
3 - Mutual aid given	3

Sarasota County Fire Department

1 - Mutual aid received	3
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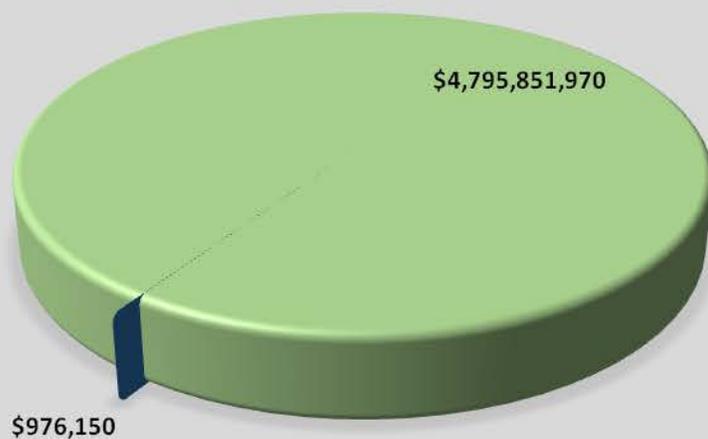
Sarasota International Airport Fire Department

1 - Mutual aid received	5
2 - Automatic aid received	1
3 - Mutual aid given	1

West Manatee Fire Rescue

3 - Mutual aid given	1
----------------------	---

PROPERTY PROTECTED vs. PROPERTY LOSS



■ Property Value ■ Loss

2018 Response Data by Box Number
(Emergency Response Only)

Box Number	Number of Calls (All)	Response Time (All calls)	Number of Calls (Structure Fires)	Response Time (Structure Fires)
0936	123	5:13	1	4:01
1029	5	7:40	0	n/a
1031	74	3:49	2	4:23
1032	50	5:31	1	6:11
1033	17	6:18	0	n/a
1034	0	n/a	0	n/a
1903	4	5:12	0	n/a
1904	33	5:17	0	n/a
1905	61	5:15	0	n/a
1906	231	3:58	2	3:30
1907	230	5:03	1	5:04
1908	158	5:00	1	4:27
1909	115	4:25	1	3:31
1910	6	5:22	0	n/a
1915	75	5:26	2	4:30
1916	190	4:33	1	2:48
1917	178	5:30	3	4:11
1918	219	4:36	0	n/a
1919	148	3:55	0	n/a
1920	80	5:09	0	n/a
1921	96	6:04	3	6:28
1922	68	6:28	0	n/a
1923	8	5:50	0	n/a
1925	22	5:36	0	n/a
1926	49	7:04	2	4:31
1927	104	7:14	2	6:45
1928	120	5:17	0	n/a
1929	74	4:13	0	n/a
1930	65	5:16	0	n/a
1931	88	5:06	0	n/a
1932	151	4:59	0	n/a
1933	253	5:24	2	6:32
1934	138	7:40	1	7:23
1935	61	7:06	0	n/a
1936	150	5:55	0	n/a
2001	523	4:33	5	3:56
2012	502	5:16	2	2:39
2013	547	4:19	8	3:27
2024	226	3:49	3	2:36
2025	106	5:14	0	n/a
2036	3	7:20	0	n/a

SMFR 2018 Special Operations Annual Report



Team History:

Southern Manatee Fire Rescue District (SMFR), is a BLS Fire Rescue agency that has a population of 55,000 permanent residents and grows to 60,000 in winter months. From 2013 to 2018 our department had increased call volume of 26% with expected five-year increase to 2022 to 35%. In 2014 we took over service as the sole provider of hazmat response for Manatee County. As part of our commitment to serve our regional partners our county is home to a large amount of critical infrastructure and transportation systems. This includes the Sarasota-Bradenton International Airport, Port of Manatee regional deep-water seaport, several governmental complexes. We are also home to several large corporate businesses such as Tropicana Industries, and home of

Beall's clothing and homewares department stores. There is one electrical producing plant and three water treatment facilities. Our transportation infrastructure contains a major interstate for 16 miles, several road systems that include the southern section of the Sunshine Skyway Bridge. There is over 150 miles of inter coastal and coastal waterways on the southern edge of Tampa Bay. In addition, there are several miles of railroad that served by two rail companies. Manatee County also hosts major events that affect infrastructure. One example is the 2018 World Rowing Master's Regatta. This is the largest rowing event with a four-day concentrated program and over 400 individual races with participants from over 40 countries. In addition, regionally our area hosts two marine racing competitions: the two-day Marine Formula 2 and Hydrocross racing event, that attracted a crowd in 2017 of 100,000 attendees and the Sarasota Power Boat Grand Prix with 110,000 attending. Lastly, the area hosts many regional celebrations and gatherings such as the Desoto Grand Parade, that is the second largest parade in Florida with over 250,000 citizens in attendance.



FF McMullen & FF Burghdurf conducting testing and sampling on a 500-gallon acid spill in Palmetto, Florida.



SMFR Special Operations team members work to repair a flange valve in 2018 training.

2018 Review:

Overall are county has grown in population 19% since 2010, In 2017, our county grew with 16.81% increase in population, the 6th largest growing county in Florida. This growth with infrastructure and population brings new challenges in hazmat response.

Southern Manatee Special Operations have responded 101 incidents both in district and to our regional public safety partners in 2018. These incidents ranged from a wide range of hazardous materials responses that included natural gas leaks, suspected biological agent release, unexploded military ordinance and UAS/ Drone assistance missions from other public safety agencies.

Since assuming management of the team, our team has been deployed 393 times in the since 2014 to assist or manage local hazardous materials emergencies. Last year, we responded to 42 mutual aid requests for hazmat services from 8 different agencies. Overall, this represents a 50% increase in service to our regional partners during a 4-year period that included federal, state, and local agencies.



Ladder 339 in conducting foam operations on a 53,000-gallon Bio-Diesel fire at the Port of Manatee in July 2018.



SMFR demonstrating Propane flaring during our annual open house, Oct. 2018

Our mission is to meet the needs of a growing community and provide new approaches to hazardous materials education, hazmat response, hazmat code regulations and advance medical care services related to toxicology to the citizens of our district. This mission is in cooperation with our Federal, State, and Local agencies.

Training:

At the center of operations is a continual training program as knowledge, skills, and abilities continue to challenge team members. In 2018, operational personnel within the department conducted over 3,443 hours of hazmat training. Some of the training and improvements that were conducted in 2018 included: January: We focused on team members attending the 2018 Florida Hazmat Symposium in Daytona Beach, Florida.

February: We conducted technician proficiency training in gathering samples and packaging them for process by Department of Health Laboratories.

March: This month the technicians focused on radiation training. This was conducted by the Florida Department of Radiological from Orlando who instructed three classes at SMFR Administration.

April: This month served as the start of our Hazardous Materials Technician State Program focused on personnel.

May: This month focused on foam operations and review of foam production for flammable liquids fire that hazmat could respond to.

June: SMFR hosted an excellent regional hazardous materials course that examined field readings using advance detectors.

July: We focused on hazmat leak sealing on containers with outside field work.

August: We reviewed LPG incidents with flaring off damaged containers.

September: This was introduction of a required skill: Hazardous Evidence Collection

October: This month was spent online with completion of Hazmat Pipeline course.

November: Review of our Mass Casualty Decon trailer that was placed in service.

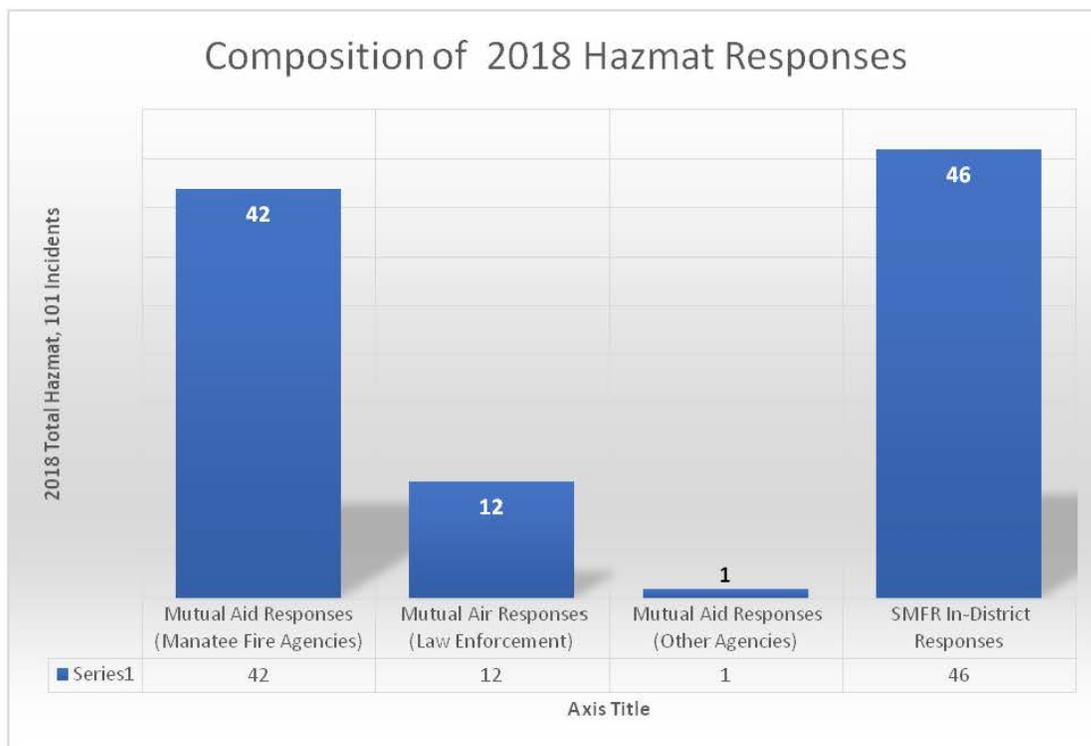
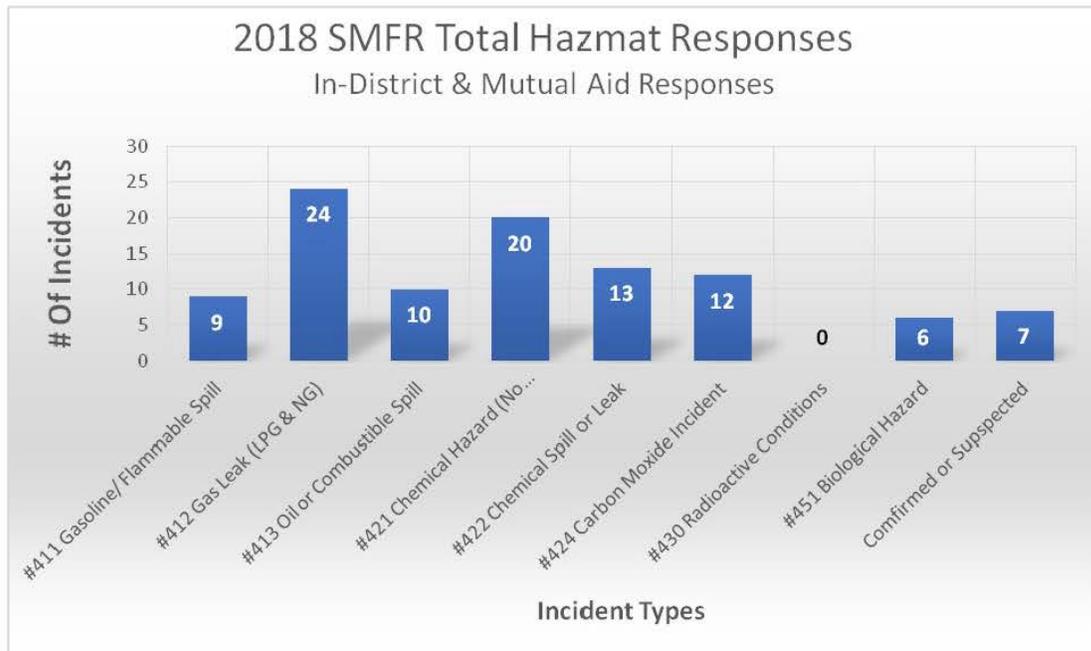
December: Review of Hazmat Technical Decon with all operations personnel.



FF McMullen & FF Burghdurf conducting testing and sampling on a 500-gallon acid spill in Palmetto, Florida.

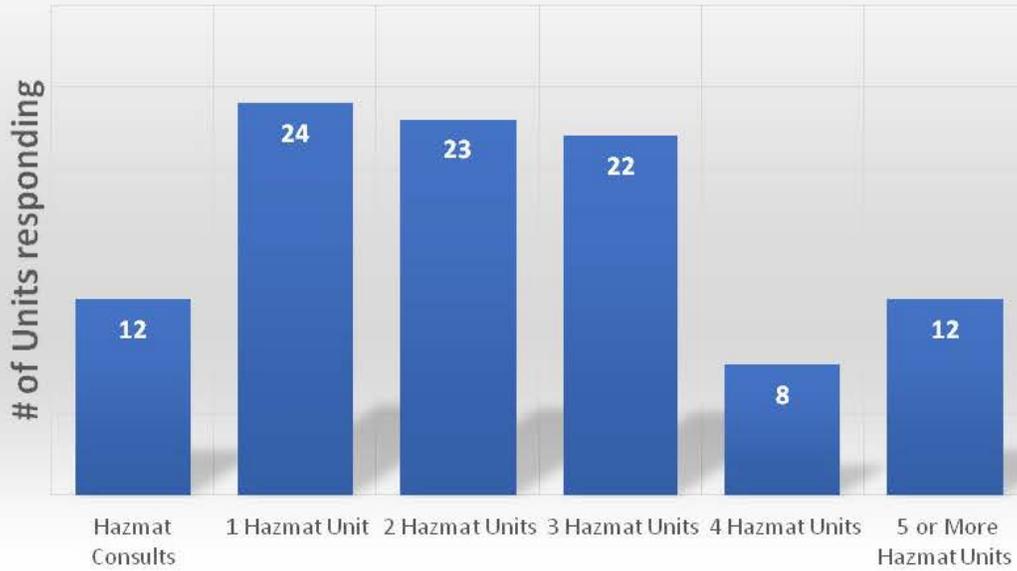


SMFR Hazmat Team completing county hazmat course, July 2019

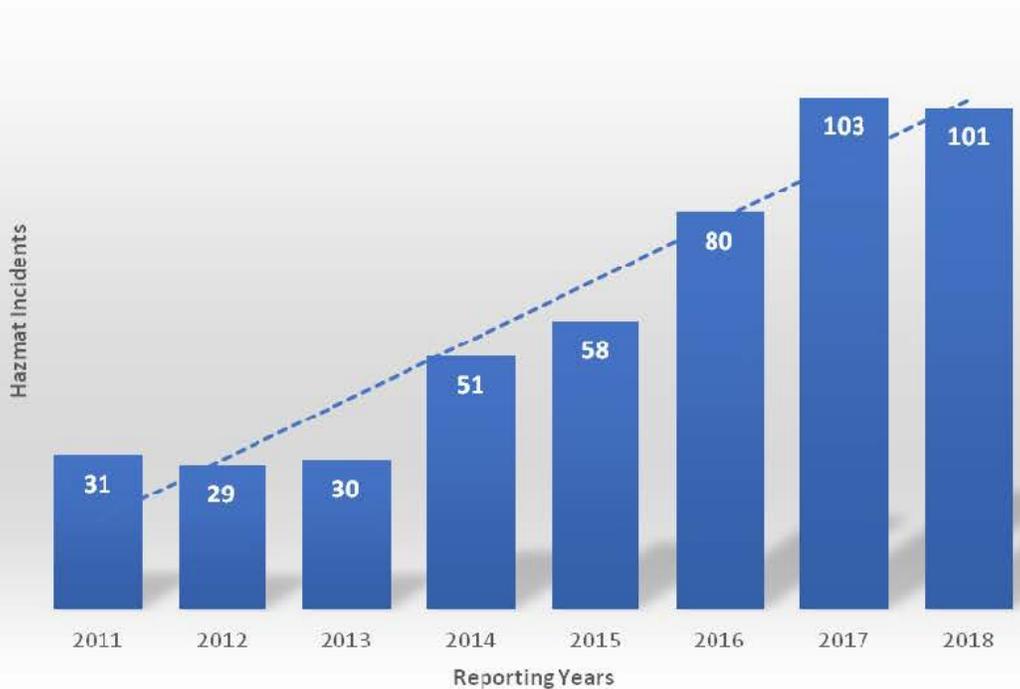


2018 SMFR Hazmat Response-By Units Deployed

This data reflects all Hazmat Incidents (Mutual & In-District)

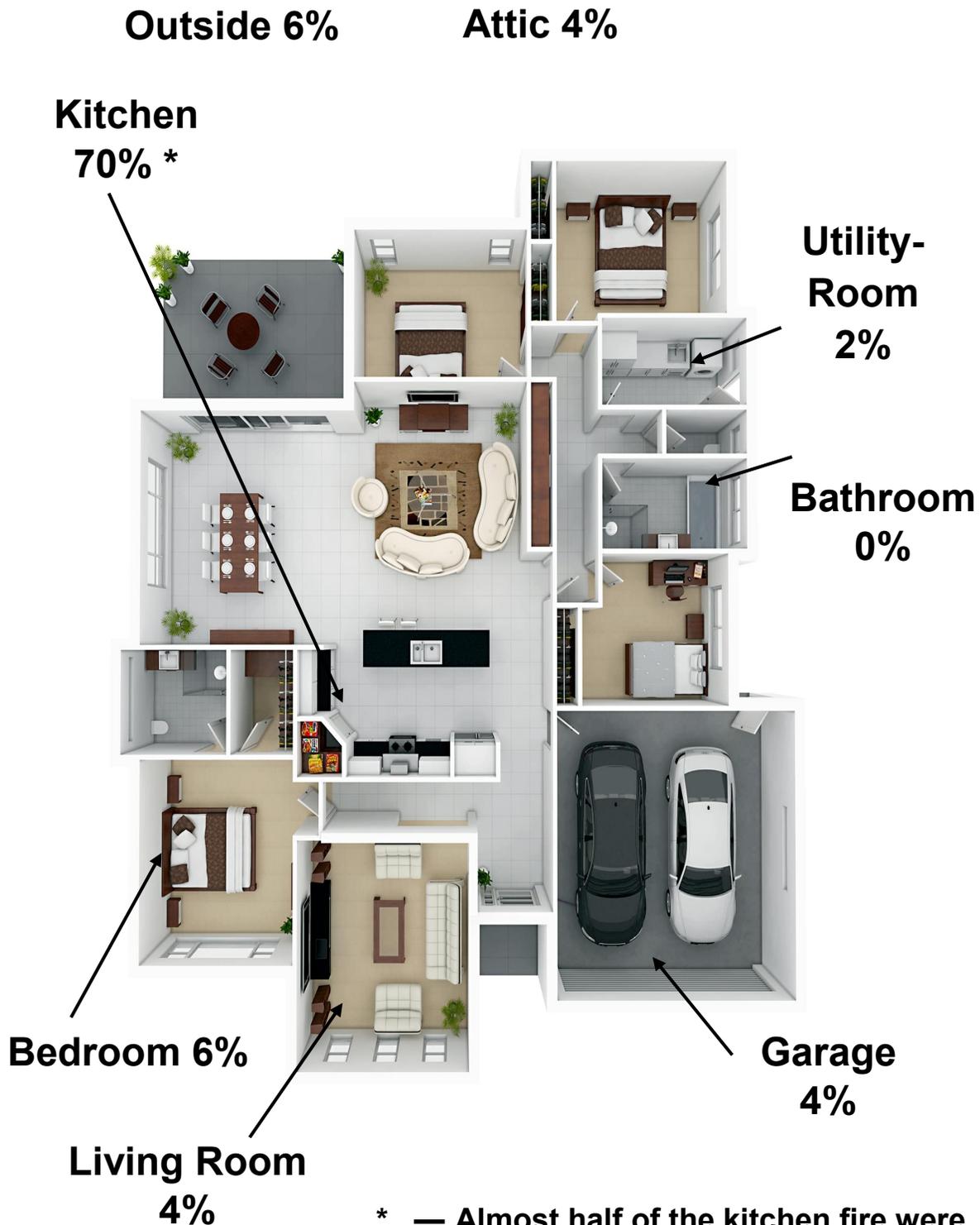


8-Year Hazmat Call Load & Trend



Fire Prevention Division

Area of origin and fire cause percentages for residential structures in Southern Manatee Fire



* — Almost half of the kitchen fire were contained to the pot or oven

Fire Prevention

Southern Manatee Fire Prevention Division is responsible for the regulatory and code enforcement segment of the fire service. As such, we work hand and hand with Manatee County and their various departments. We work with the Planning, Zoning and Building departments on a daily base. We assist the Utility department with the placement and maintenance of fire backflows and fire hydrants.



We work with Code Enforcement to assure compliance in national, state and local codes. Our duties include but are not limited to Fire Inspections, Fire Investigations, Public Education, Youth Firesetters Program, Smoke Alarm Program and Extinguisher Training.



The Fire Prevention Division is responsible for plans review. This includes but is not limited to site, construction and system drawings. Plans are now submitted to Manatee County and processed through Accela, a paperless program to improve the permitting process. Plans are downloaded by the customer and assigned to the district by a planner. During the past year, 85 site plans, 286 construction plans and 170 system plans were reviewed by Fire Prevention. The Division continues keep up with current codes and standards to make the structure safe for those who enter.

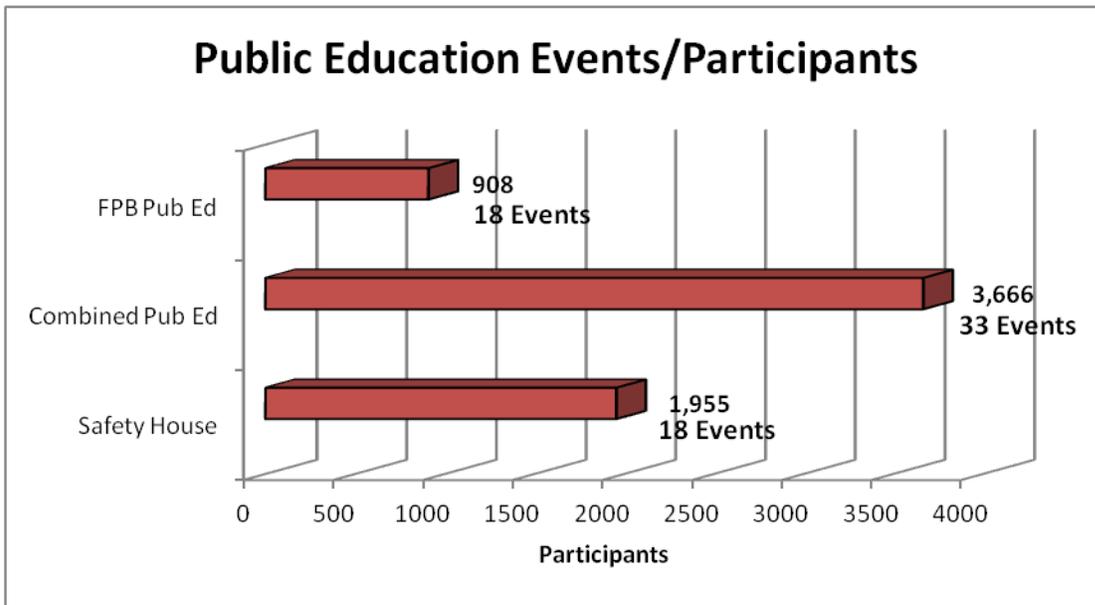
The Fire Prevention Division is responsible for Public Education. We take this seriously.



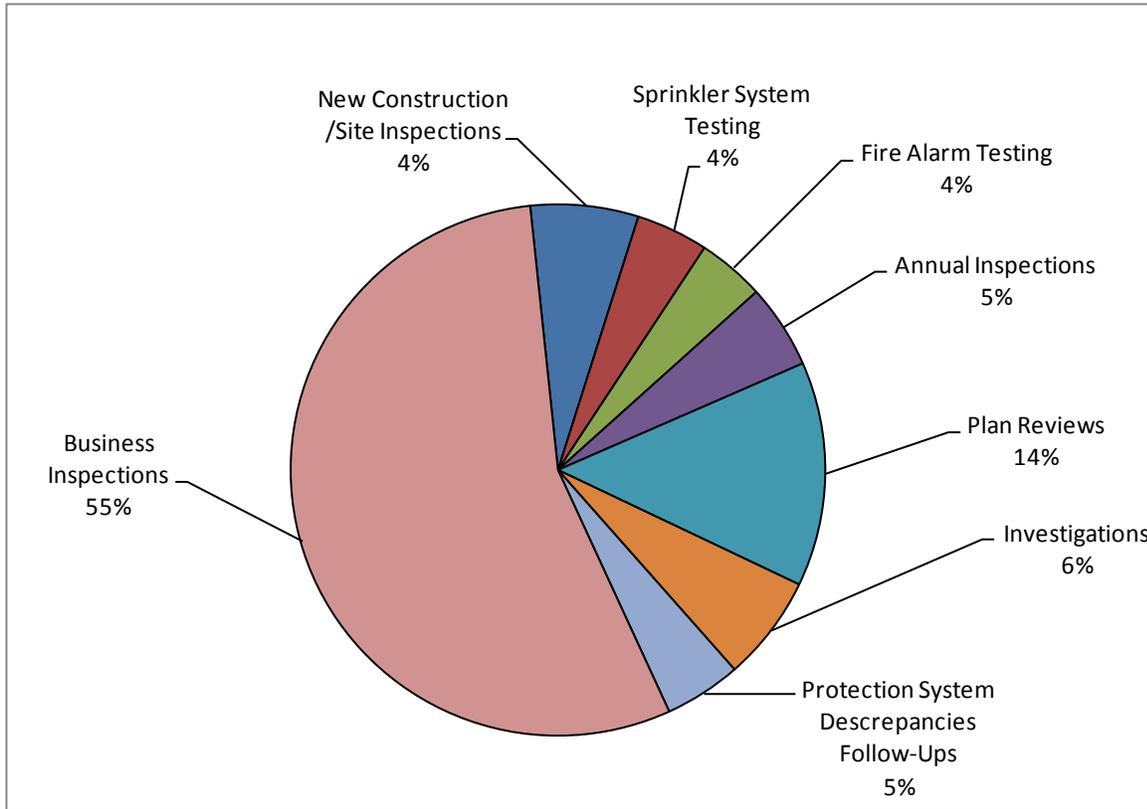
Since 1990, Southern Manatee Fire Rescue has installed thousands of free smoke alarms to the residents of our district. We have been involved with grants to replace old smoke alarms with the new 10-year battery alarms. This is a continuing program that provides a life-saving device for free. The Fire Safety House attended 18 events teaching 2,000 children and families how to escape a burning structure. Our Annual Fire Safety Open House at Station 3 in September was the biggest yet! This year our new Inflatable Ladder Truck and Obstacle Course were a huge draw! Families spent the day learning fire safety and having a wonderful day.



We continue to reach out to our communities with news-letters sent to the HOA's, mobile home parks and apartments discussing everything from hurricane preparation, cooking safety to outdoor burning. Each time the newsletter goes out, approximately 19,000 residents were reached at once with safety and prevention information.



2018 Fire Prevention Additional Responsibilities



Business Inspections: 2192

- Initial
- Vacant/ No Access
- Reinspection
- Completed

New Construction/ Site Inspections: 260

- Courtesy Inspection
- Fire Walls/Tenant Sep. /Penetration
- C.O. Finals
- Hood (Mechanical) Light Test, General
- Suppression System Final

Sprinkler System Testing: 174

- Visual/Pipe Check
- Hydro/ Pressure Test
- System Flush
- Final Acceptance

Fire Alarm Testing: 162

- Final/ Acceptance
- Follow-ups

Annual Inspections: 203

- Sprinkler System
- Fire Alarm System

Plan Reviews: 541

- Site Plans Reviews
- Construction Plans Reviews
- System Plans Review

Investigations: 255

- Fire
- Complaints
- Code Research

Protection System Discrepancies Follow-Ups: 185

- Fire Alarm Systems
- Sprinkler Systems

* See separate charts for Public Education Programs, Safety House Events, Smoke Alarm Installations and Youth Fire Setters Information

Risk Analysis 2018

Overview:

The Southern Manatee Fire & Rescue District is an independent special district with taxing authority and the responsibility to "Protect lives, property and the environment by providing prompt, skillful and cost effective fire safety education, fire protection and life saving services to the citizens of our community." The District provides fire protection for mobile home parks, condominiums, single family dwellings, various types of businesses, shopping centers, malls, storage facilities and a heavy industrial section.

Review 2014 - 2018 fire reports

Reported Structure Fires - Residential			
Year	# 1&2 Dwelling	# Mobile Home Fires	Age of Citizen 50 yr +
2014	34	2	1
2015	43	4	4
2016	40	1	1
2017	23	4	Unknown
2018	60	4	4

Smoke Alarms			
Year	Notified Occupant	Failed to Notify	Unknown
2014	11	18	7
2015	8	15	9
2016	6	7	17
2017	4	1	2
2018	6	2	52

Fatal Fires: In 2018 Southern Manatee Fire Rescue experienced One fire fatality.

Injuries			
Year	Number of Injuries	Alarms Present	# of Alarms not working
2014	1	1	1
2015	2	1	Unknown
2016	2	1	0
2017	1	0	0
2018	1	1	0

Southern Manatee Open House September 29, 2018

This year's Open House was a HUGE success! Over 350 residents came out and spent the day with us learning about fire safety, watching demonstrations and playing with our new inflatables in the Kid Zone! There! Our skilled firefighters perform-



ing rope rescue off the top of our new ladder truck. West Coast Southern Medical Service provided patient care during the extrication demo. The Florida Fish and Wildlife had a small alligator the children could pet. Manatee Sheriff's Office, ECC (9-1-1), Manatee County Search and Rescue K9 Group, Safe Kids and the Division of Forestry were just some of the organizations that assisted us with our 2018 Open House. Plans have begun for 2019. Mark your calendar for September 28, 2019 at Station 3 (7611 Prospect). We hope to see you there!

Youth Fire-Setters Program

ANNUAL REPORT

YOUTH FIRESETTER PREVENTION & INTERVENTION PROGRAM

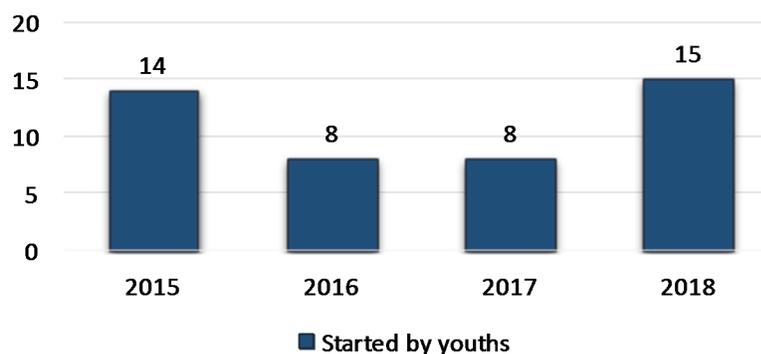
The Manatee County Youth Fire-Setter program is an educational intervention program presented by the local fire departments of Manatee County. It was designed for children and their families that were involved with fire or show an interest in fire-setting. The program is strictly an educational program for first time setters and is not meant to replace professional counseling.

This program was started in the early 1990's and has been ever changing and improving the delivery of the program with assistance from other local agencies. The other agencies include but are not limited to: Manatee County Sheriff's Office (MSO), Manatee County Juvenile Justice, Florida State Fire Marshal's Office and Corner Stone (Manatee Behavioral Health).

The mission of the program is Prevention and Intervention to reduce death, injury and property loss caused by Juvenile Fire Setting. The program has many facets which include identification, evaluation, intake, interview, referral and education.

During the calendar year of 2018, the program had a total of fifteen (15) referrals. All completed the required 90 minute intervention class. The parents of those students will receive follow-up letters or phone calls throughout the course of the next year. This procedure helps to reinforce safe behavior for juveniles and their families. It also helps us to know the effectiveness of the program by reducing involvement in fire-setting.

Fires Started by Youths in Manatee County 2018



SOUTHERN MANATEE FIRE RESCUE

2018 Training Data

	2017	2018
Total in-house training hours:	24,985.75	33,958.10
Per Person yearly Average:	321.34	471.64
Per Person monthly Average:	26.78	39.30
In-house Classes:	16	15
Rider Certs:	29	63
Driver Certs:	14	9
Outside Classes Completed:	137	173
Target Classes Completed:	3552	2787
Promotions:	13	14
State Certifications:	27	35
Daily Training Subjects:	65	64

In 2018, Southern Manatee Fire & Rescue (SMFR) personnel conducted training on a daily basis, and logged almost 34,000 hours. This represents an increase of almost 9000 hours from 2017. Southern Manatee Fire & Rescue has 3 Field Training Officers (FTO's), 1 for each shift and a Fire / EMS Training Captain, as well as a Hazmat Training Captain. The FTO's conduct hands-on-trainings with their respective crews, and the Training Captain's over-see department wide training and compliance of State, Federal and Insurance Services Office requirements. In 2017 and 2018 we have re-invented our wellness program with our 3 Group Fitness Coordinators. And have allotted time every month for group fitness events as well as daily fitness training.

This year we continued to complete classes with our on-line training platform; Target Solutions. The savings to the district will equate to approximately 17,000.00 this year. That money will be reallocated to sending personnel to specialty classes in various areas of EMS and Fire Ground operations. Classes are added annually to



help maintain renewal requirements, and in 2018 classes were added to fire prevention for Inspector renewals.

This was also the Second full year that two training captains were fulltime in the training division. We were able to expand our training to more practical applications and techniques. We concentrated a lot of efforts this year on Fire Ground Operations within our district. We also concentrated on drivers training and day to day operations. All personnel recertified driving both engines and aerials. This area is high priority as our responses are increasing annually.



This year we completed several In-House classes that are beneficial learning to our personnel. When I attended the annual Health & Safety Conference, three areas of concern were felt in Florida. PTSD, Substance Abuse, and Cancer in the Fire Service. This year instructors were brought in that are experts in their fields and completed seminars for our personnel.

SMFR also hosted the first Post Fire Decon class in Florida. Members from over 40 departments attended this training held here in our admin.



Another focus of this year was wellness and fitness. In addition to the members of the training division we also have three very active Group Fitness Coordinators. This year we split our monthly group fitness trainings and brought in several outside speakers to enhance both health as well as safety.

We also this year completed our Second annual 5K run or walk. Over 100 personnel from the district with families participated in the two day event. This was all made possible by the Cigna wellness fund given to us the second year in a row.

This year the Training Division continued teaching CPR & First Aid to our business partners in the district. We charge a small fee to cover the cost of the certification cards and book. We only complete these classes in our district; if someone calls from outside our district we put them in touch with that local F.D. It is estimated we certified over a 100



bystanders in these vital skills.

Finally a big part of this year's training plan was to get our mutual aid resources involved. Manatee County EMS firefighter/paramedics were always invited to any of our fire related training. We have also partnered up with the 911 dispatch center to have all their new hire dispatchers ride along with our apparatus for 12 hour shifts. We continued to host classes in our admin and invited our mutual fire departments to attend.





Vehicle Maintenance FY18



Southern Manatee Fire Rescue District's fleet consists of 8 fire engine pumpers, 1 aerial ladder truck and 16 staff vehicles of various types. Apparatus/staff vehicles are purchase and replaced in accordance with the apparatus replacement program. We recently replaced Engine 341's 2010 Pierce Pumper with a 2018 Pierce Pumper. A spare 2004 Pierce Quantum was taken out of service due to mechanical issues. A Ford F250 was purchased and placed into service as Hazcom 2. Three Ford Explorers replaced the GMC

Yukons for Car-23, 24 and 25. Two of the Yukons were reassigned to other staff with one being sold. The 2007 utility truck was replaced with a Ford T-150 utility van. All of the fire apparatus and staff vehicles are maintained by the district using outside agencies to perform all preventive maintenance and repair work. All work is performed within the Fire District at various locations. The repair and preventive maintenance for fire apparatus is performed at Ten-8 Fire Equipment which employs certified Emergency Vehicle Technicians as required by National Fire Protection Association. Callaghan Tires of Bradenton maintains the apparatus tires, while the staff vehicles are serviced and repaired at Neumann's Auto Repair, both locations offer full technical mechanical services.

Vehicle repairs are conducted by scheduled appointment on an as needed basis or repairs are handled during the preventive maintenance services. The frequency of preventive maintenance services varies from fire apparatus to staff vehicles. The apparatus go through a preventive maintenance service every 150-200 hours of operating time, while staff vehicles go through their services every 5000 miles. We inspire to maintain all vehicles at a superior level in order for the District to provide emergency services without interruptions.





Fire apparatus require special preventive maintenance for specific areas of the apparatus, which is not the case for staff vehicles. Some of these special maintenance areas include annual pump testing, annual pump service and the annual aerial testing. These specifics are performed once a year and are scheduled by our service provider. The main types of apparatus preventive maintenance include level 1 and level 2

Level 1 Preventive Maintenance:

Full vehicle inspection, Oil change, Filter replacement, Fluid checks, Tire gauging, Pump packing, Safety inspection

Level 2 Preventive Maintenance:

Full vehicle inspection, Oil change, Filter replacement, Fluid checks, Tire gauging, Pump packing, Safety inspection, Air filter, Transmission service, Brake inspection, Chassis lube, Cooling system, Ac system, Fuel system, These maintenance services are performed at every other interval and are scheduled in by our own personnel whom manage the vehicle apparatus maintenance program in house at Southern Manatee.



Equipment/Vehicle Type	Year Purchased	Purchased Cost	Vehicle I.D.	2018 Maintenance Cost
Pierce Pumper	2004	\$351,151.00	E-11	\$17,355.18
Pierce Pumper	2010	\$397,105.00	E-13	\$5,266.78
Pierce Pumper	2010	\$397,105.00	E-12	\$22,723.39
Pierce Pumper	2015	\$483,894.00	E-14	\$9,010.68
Pierce Pumper	2015	\$483,894.00	E-15	\$12,045.58
Pierce Pumper	2016	\$454,577.00	E-17	\$5,523.65
Pierce Pumper	2018	\$537,260.00	E-19	\$1,152.17
Pierce Aerial	2017	\$901,654.00	E-18	\$6,709.51
Hazmat Truck	1994	Donation	E-16	\$1,420.17
GMC Sierra Utility	2007	\$17,012.00	T-2	\$551.55
GMC Sierra Dually	2003	\$9,050.00	T-3	\$403.61
GMC Yukon	2007	\$41,290.00	C-13	\$1,336.46
GMC Yukon	2007	\$41,290.00	C-14	\$481.59
GMC Yukon XL	2008	\$49,416.00	C-15	\$2,304.97
Ford F150	2016	\$23,000.00	C-16	\$439.48
Ford F150	2016	\$23,000.00	C-17	\$258.21
Ford F150	2016	\$23,000.00	C-18	\$564.96
Ford F150	2016	\$23,000.00	C-19	\$693.79
Ford F150	2017	\$24,709.00	C-20	\$117.75
Chevy Suburban	2017	\$58,031.00	C-21	\$4,221.85
Ford F250	2018	\$37,942.00	C-22	\$39.58
Ford Explorer	2018	\$33,494.00	C-23	\$90.35
Ford Explorer	2018	\$33,494.00	C-24	\$95.77
Ford Explorer	2018	\$33,494.00	C-25	\$90.35
Ford T-150 Van	2018	\$25,113.00	C-26	\$35.91
		4,502,975.00		\$92,933.29



VOLUNTEERS

According to the National Fire Protection Association, 85% of fire departments in the United States are Volunteer or have a Volunteer element. Southern Manatee Fire Rescue is a combination department with the majority of personnel being full-time. Most of the full-time firefighters at Southern Manatee Fire Rescue began their careers as Volunteers. There were three active Volunteers in 2018 that supplemented our manpower and assisted with various activities with a combined total of 1,051.25 hours; equivalent to almost 44 twenty-four hour shifts. 590 hours of that were training related. These individuals dedicate many hours of their time to our community.

The requirements to become a Volunteer firefighter include Firefighter II (600 hours), Emergency Medical Technician (400 hours) or Paramedic (1,100 hours), National CPAT and FireTEAM certifications, and approved drivers license and background review. Southern Manatee Fire Rescue is certified through the National Testing Network (NTN). The NTN sets both physical and cognitive standards for State certified firefighters who are seeking employment with a fire department.



Firefighter Brady performing skill evaluations



Firefighter Segneri participating in air bag training



Volunteers also assist at Public Education events

Southern Manatee Union Bargaining Units/Local 2546

The beginning of 2018 was an exciting time for Southern Manatee as we welcomed new employees. On January 22nd, our (10) new hires began their two-week orientation and they all did a fabulous job learning the “ins and outs” of Southern Manatee. Out of the (10) new hires, (9) were hired with the financial assistance of the SAFER Grant which Southern Manatee was awarded in late 2017. The acronym SAFER stands for Staffing for Adequate Fire & Emergency Response and provides Southern Manatee financial assistance (salary & benefits) for (9) of the new hires for their first (3) years. The first (2) years of the grant covers 75% of employment expenses and 35% for year three. The IAFF has been instrumental with the creation/implementation of the SAFER Grant which has provided tremendous financial support to numerous fire departments/agencies. Our Union Local President, Merv Kennell and I welcomed/congratulated our new brothers and sisters during their orientation period. The excitement and nervousness they displayed was a pleasant reminder of what all new hires experience as they embark on their new journey. Our new hires are: Brandon Baserva, Ricky Asher, Bernadette Keniff, Brian Craycraft, Brittan Williams, Chris Zitnick, Mike Dunois, Logan Savitsky, Alex Davis and Justin Young. We wished them a prosperous and exciting career, and expressed, “the more you put into your career, the more you will get out of it”. The time will fly, so have fun and be safe!!



The first weekend in March, our Fire Fighters and several Administrative Staff hit the streets to collect money for MDA. We were able to utilize “on and off duty” personnel to collect over \$16,000 for the three days. This was the 2nd annual MDA Boot Drive collaboratively performed by the Local which continues to be successful.

Our Local consists of (12) different fire departments that span from Charlotte to Manatee County. As a Local, we collected over \$114,000 which is a great improvement from 2017’s total of \$104,000. Great job to all those who donated their time to help this worthy cause and to our MDA Coordinator, Fire Fighter Mike Geiser. FF Geiser was instrumental



with recruiting volunteers, gathering resources, organizing collection sites and schedules. Great Job Mike!!

As new careers began in January of this year, a career of a 27+ year Fire Fighter ended. On March 30, Fire Fighter Kevin Lemery worked his last "A" shift. His "A" Shift brothers provided him with a retirement celebration, plaques and gifts.

We were able to contact current retirees to join in on the celebration. FF Lemery was a Union member in "good standing" and to commensurate his loyalty and allegiance, he was presented a

plaque from the Local. FF Lemery claims he will do some traveling and will have more items added to the "honey-do list". We wish him well as he begins the retirement chapter of his life.



Every year Florida has their Legislative Session that runs from the first week of March thru the first week of May. The Session consists of presenting bills that potentially become laws if passed by the Senate, House of Representatives and Governor. These bills range from tax proposals to health insurance language/coverage for Florida citizens. At this year's Florida Legislative Session, we had bitter/sweet results. Once again, we were unable

to pass a bill that provided cancer coverage for the Fire Fighters. One of our own Fire Fighters has become a key spokesperson/advocate for the cancer bill. FF Dwayne McKeaver is a cancer survivor and has been instrumental with educating Legislators with the importance of providing cancer coverage from his personal testimonies. His dedication has captured the attention and support of several political figure heads like Chief Financial Officer Jimmy Patronis, Senators Flores and Bill Galvano to name a few. Although we were very close up until the end of session, the bill lost sufficient support/votes to pass. However, we are



determined to continue our fight to eventually have a form of cancer coverage for Florida Fire Fighters. On a positive note, we were able to get a bill passed that provides coverage for Post-Traumatic Stress Disorder (PTSD). This coverage is provided thru Workman’s Compensation and provides assistance for those who are experiencing a mental illness from a PTSD. Florida is one of the first states to achieve this milestone coverage and we thank all of the Legislators that voted for this health benefit.



Throughout the year, the Union and Administration continued their healthy relationship with transparency, frequent communication and collaboration of efforts. Southern Manatee is one of if not the premier fire department in the tri-county area. As a department, we are dedicated to our citizens by providing a superior level of service, compassion and understanding in an efficient and responsible manner. The superior level of service provided to our citizens is a direct reflection of the positive, family oriented, working environment and conditions at Southern Manatee. Ensuring the well-being for our citizens is not an aspect of our responsibility, more importantly, it is our pleasure!!

District Vice President (DVP)
Adam Chevalier



Car Seat Program

All 50 states and the District of Columbia have child safety seat laws. Child safety seat laws require children to travel in approved child restraints or booster seats and some permit or require older children to use adult safety belts. The age at which belts can be used instead of child safety seats differs among the states. Young children usually are covered by child safety seat laws, while safety belt laws cover older children and adults.



The Insurance Institute for Highway Safety reports that motor vehicle crashes are a leading cause of death for children younger than 13. Most crash deaths occur among children traveling as passenger vehicle occupants, and proper restraint use can reduce these fatalities. Restraining children in rear seats instead of front seats reduces fatal injury risk by about three-quarters for children up to age 3.

Southern Manatee Fire Rescue has nine Certified Car Seat Technicians, seven of which became certified at a class held at our Administration building back in December. These technicians collectively installed 43 seats in 2018. Each technician became certified voluntarily, are passionate about child safety, and continue to educate themselves on new knowledge and techniques.

Southern Manatee Fire Rescue wishes to continue our partnership with Safe Kids to promote all aspects of child and adolescent safety. They have assisted us with car seat purchases as well as helping to educate us. This program creates and maintains positive public relations with the public as well as providing a needed service.



Employee Recognition Program

Southern Manatee Fire Rescue recognizes the value of the services and sacrifices made to protect the lives and property of Manatee County citizens by its Firefighters and members of the public. The dedication of these individuals is recognized at the Commission meetings. In addition to the “Years of Service” awards, other categories include the Phoenix award for those who assisted with a cardiac arrest with the patient regaining a pulse, Military awards for those who have served, and the “End of the Year” awards. Here are the recipients from 2018:

Officer of the Year:

Adam Perry

Firefighter of the Year:

Dwayne McKeaver

Rookie of the Year:

Michael Dunois

Staff Employee of the Year:

Larry Sarver



*Deputy Chief Blonco
and
Battalion Chief Perry*



*Firefighter McKeaver and
Battalion Chief Perry*



*Chief Gorski, Larry Sarver and
Deputy Chief Blonco*



*Battalion Chief Smith
and
Firefighter Dunois*

Service Awards

Wayne Lambert	20 years
Sean Conner	20 years
Dan Anderson	20 years
Larry Betts	15 years
Michael Questionati	15 years
Rich Gatani	15 years
Justin Sperko	15 years
SuzAnn Moore	10 years
Jerry Bennett	10 years
Justin Markey	10 years
Brittan Williams	5 years
Mark Bauer	1 year
Cliff Smith	1 year
Richard Asher	1 year
Bernadette Kenniff	1 year
Chris Ztineck	1 year



Citizen/Business Recognition Award

New Balance
 BJ's Wholesale
 Learning Express
 Orange Theory Fitness
 Michael Damato –
 Pediatric Equipment



Certificate of Appreciation - MDA

Michael Geiser



Unit Citation

Richard McGinley
 Tim Keusch
 Kiel Duquette

Life Saving Award

Shokee Berry





CISM Award Ribbons

Chuck Moonen
Melvin Bonds
Adam Chevalier
Bobby Thayer



Military Service

Brian Craycraft



**Special Operations
Award Ribbons**

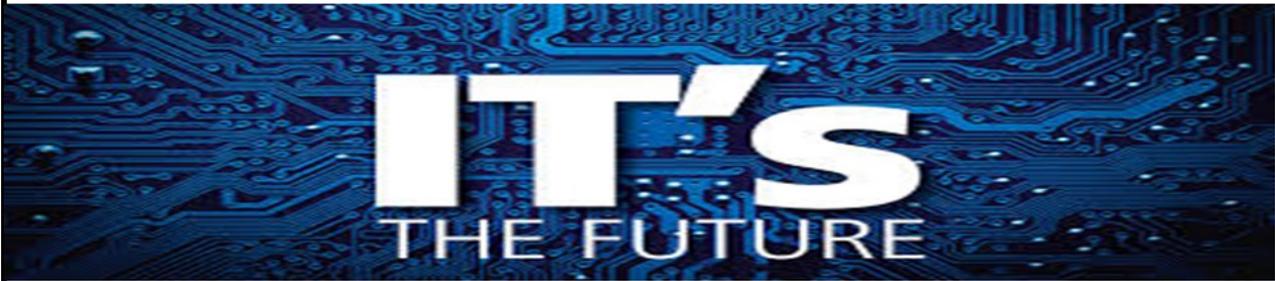
Brent Hylwa
Stuart Ramer
Wayne Lambert
Adam Perry
Shawn McMullen



**Phoenix Award Ribbon
and/or Certificate**

Derek Foss (3)
Dave Sedgley (2)
Justin Young (2)
Chris Burghdurf (2)
Tony Hauck (2)
Mike Murphy (2)
Jordan Velazquez (2)
Mike Dunois
Bernadette Kenniff
Dan Anderson (2)
Tim Keusch
Brandon Baserva
Chris Zitnick
Dustin Daughtrey
Justin Markey
Richard Asher
Ian Segnari
Peter Saxman
Brian Craycraft





Information Technology

- In 2018 we welcomed new employee Shawn Myles to the team as our Information Technology Specialist. This newly created position oversees all computer networking / devices and serves as liaison to technology vendors. Shawn assists the District with strategic planning, including long range information technology planning, A/V, communications, digital security and infrastructure platforms.
- We reinforced our data recovery system and services. A specialized network attached storage (NAS) was added to store data backups for quick recovery. The data is then replicated to the secure cloud. Implementation of this program resulted in a higher degree of disaster recovery over previously used solutions. The change resulted in a significant savings to the District as well as quicker access to archived data.
- Installed five (5) new work-stations in the District. This was year five of five for the replacement program. The down-time for computers due to hardware failure has reduced to virtually nothing. Fiscal 2018 completed the cycle of the units replaced in 2012/13. Some of these units are in good working order and will be placed into “reserve” status, ensuring that in the event of a failure a back-up is available for immediate replacement as a simple “plug and play”.
- A new server was purchased to replace an aging financial reporting server. The new virtual server and updated software is projected to meet the needs of the district thru 2025. The updated software allows us to more efficiently process data entry in order to streamline our financial functions. The upgrade to the latest version was aided in large part by our own personnel, resulting in a significant savings from the original project estimate provided by our vendor.
- Obtained additional laptops from Sarasota surplus at zero costs to the District. The use of laptops have been expanded and are available upon request to any member of the department for classes they are attending or projects they are part of.



IT'S THE FUTURE

- Alerting and radio systems were updated at Stations 3 and 4. The alerting systems provide audio and visual notification to station personal for an emergency call. Antennas were replaced and lightning protection was reassured.
- Southern Manatee was asked to participate Manatee County's decision to upgrade CAD (Computer Aided Dispatch) software at the 911 call center. We are providing feedback and evaluating options along with Manatee County Sheriff's Office and other County agencies.
- Established automated monthly reports which are sent to key personal to review. These reports range from toner usages, consumed bandwidth, spam and virus protection and other IT components. We review these reports in order to ensure our usage of services and protections match appropriately with those contracted from the vendor(s).

This annual report is a courtesy of the Southern Manatee Fire & Rescue District. We strive daily to provide the best fire-rescue protection and fire safety education to the citizens of our Community. If you have any questions or comments about this report or would like any information about the programs discussed, please do not hesitate to contact us.

Southern Manatee Fire and Rescue District (941) 751-7675